

Year ended 31 December 2021





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I Terms and Acronyms

Term	Definition
AEI	Assurant Europe Insurance N.V.
AEL	Assurant Europe Life Insurance N.V.
AES	Assurant Europe Services B.V.
AFM	Autoriteit Financiele Markten
AGIL	Assurant General Insurance Limited
AGL	Assurant Group Limited, the UK holding company of AGIL and ALL
AGL Group	Assurant Group Limited and its subsidiaries
ALL	Assurant Life Limited
ARCC	Audit, Risk and Compliance Committee of Assurant Europe Group
Assurant, Inc. or AIZ	Assurant, Inc. the ultimate parent and controlling party of TWGE.
Assurant Europe	AGL, TWGE, their respective subsidiaries and their related branches.
Group or AEG	Act, The respective substationes and their related branches.
Board	The board of directors of TWGE, LGI and LGL
Brexit	The exit of the UK from the EU
CAE	
DNB	Chief Audit Executive of Assurant, Inc.
	De Nederlandsche Bank, Dutch local supervisor
EEA, EU	European Economic Area, European Union respectively
EIOPA	European Insurance and Occupational Pensions Authority
ELC	European Leadership Committee
ESC	Extended Service Contracts
FCA	Financial Conduct Authority in the UK
FINMA	Financial Market Supervisory Authority in Switzerland
GAAP	Generally Accepted Accounting Practices
IAS	Internal Audit Services
KFH	A Key Function Holder is one which has been identified by the PRA due to their influence within the system of governance
LGI	London General Insurance Company Limited
LGL	London General Life Company Limited
MCR	Minimum Capital Requirement, calculated as per the Solvency II Directive
MI	Management information
ORSA	Own Risk and Solvency Assessment
PRA	Prudential Regulation Authority in the UK
RMF	Risk Management Framework
RSR	Regular Supervisory Report
SCR	Solvency Capital Requirement, calculated as per the Standard Formula set out
	in the Solvency II Directive.
SFCR or Report	Solvency and Financial Condition Report (this document)
SII insurance firms	LGI and LGL
SMF	Senior Manager Function: role which has been identified by the PRA as having 'significant influence' on the management and conduct of a firm's regulated activities. These are identified in a firm's Management Responsibilities Map.
SoG	
	System of Governance
Solvency II or SII	The Solvency II Regulations of the EU as implemented in the UK by the PRA
TWGE	TWG Europe Limited, the UK holding company of LGI, LGL, AEI and AEL. The supervised insurance holding company under Solvency II
TWGE Group, the Group	TWGE and its subsidiaries, including LGI and LGL
TWGSL	TWG Services Limited





II Introduction

TWGE Group's Solvency and Financial Condition Report is prepared on a group basis and includes details of LGI and LGL, its UK insurance subsidiaries.

The TWGE Group also includes TWG Services Limited, which is the TWGE Group's UK services company that provides administration services to the Group and directly to clients; AEI and AEL, which write insurance business in Europe; and AES, which is the TWGE Group's Dutch services company that provides administration services to the Group and directly to clients in Europe.

TWGE Group has an approved waiver from the Prudential Regulation Authority (PRA) allowing for the Group to produce a single SFCR (per Article 256 of Solvency II (Directive 2009/138/EC)).

While LGL is based and writes business in the UK only, LGI is based in the UK and writes business in both the UK and Switzerland (via a branch). Both are regulated by the Financial Conduct Authority and PRA. LGI and LGL are both subject to Solvency II regulations and are at times referred to in this document as the "SII insurance firms". The Group has no other UK entities that are subject to SII on a solo basis.

This Solvency and Financial Condition Report has been prepared under the requirements of the SII regulations as implemented in the UK by the PRA, which became effective from 1 January 2016.

The SFCR covers insurance and non-insurance business undertaken by TWGE Group as well as its two UK SII insurance firms, LGI and LGL. The information in this SFCR contains all the information that would otherwise have been included in the individual SFCRs. Unless specifically stated, references in this document to the TWGE Group should be assumed to apply equally to the SII insurance firms LGI and LGL.

AEI and AEL are regulated by their local supervisor De Nederlandsche Bank and are both subject to the Solvency II regulations. AEI and AEL each report an SFCR separately and are therefore not included individually in this SFCR.

Assurant, Inc., the ultimate parent company, also owns two other insurance entities in the UK, Assurant General Insurance Limited and Assurant Life Limited. These are reported separately as part of the AGL Group and are not included in this SFCR.

The SFCR includes the public quantitative reporting templates at Appendix F of this document.

III Summary

TWGE Group is part of Assurant in the UK and Europe, Assurant Europe Group (AEG). AEG is a leading provider of automotive protection and mobile device solutions, with a focus on helping connected customers keep their lives running smoothly. AEG is part of the international business unit of Assurant, Inc. AIZ is a leading global provider of housing and lifestyle solutions that support, protect and connect major consumer purchases. Anticipating the evolving needs of consumers, Assurant partners with the world's leading brands to develop innovative products and services and to deliver an enhanced customer experience. As a group headed globally by a Fortune 500 company, Assurant partners with clients who are leaders in their industries to provide consumers with a range of protection products and services, and is among the market leaders in mobile device solutions; extended service contracts; vehicle protection services; renters insurance and lender placed homeowners insurance.



AGL, TWGE and their respective subsidiaries in the UK and EU are part of AEG.

The TWGE Group specialises in the underwriting, administration, and marketing of three core product lines:

- Appliance & Technology (A&T) including warranty, theft, accidental damage and mobile phone insurance;
- Automotive extended warranty (Auto) motor warranty, including Guaranteed Asset Protection (GAP) and ancillary insurances; and,
- Creditor including unemployment, accident and life which is largely in run -off.

These are primarily consumer insurance products that are marketed across UK and Europe through freedom of service arrangements. These are distributed on a Business-to-Business basis through relationships with a range of motor dealers, manufacturers, retailers, financial institutions, and other distributors.

Products	Programme Solutions	Services
As people become more	Assurant can create tailor-	Our propositions to clients are
dependent on connectivity and	made product and service	highly flexible and can range from
technology, we design, create,	programmes across a range of	a full "turn-key" solution through
and manage various products	consumer markets to offer an	to an individual outsourced
that meet consumer needs	end-to-end packaged solution.	service.
within a connected and mobile		
life.		No two businesses are the same
		and we believe that offering
Our product philosophy is to		flexibility to suit our clients'
continually innovate and deliver		needs, has always been, and will
the type of solutions that meet		continue to be paramount to a
consumers ever changing needs.		successful business relationship.
All our products are distributed		
by well-known brands		
throughout the UK and across		
Europe.		

Performance for the period

For the year ended 31 December 2021, TWGE Group made an underwriting profit £198k (2020: loss of £5,881k) under UK GAAP. LGI made an underwriting loss of £4,325k (2020: £4,772k) and LGL an underwriting loss of £154k (2020: £608k) under UK GAAP.

Further details are provided in Section A.

Risk Management

As a provider of insurance products and services to a variety of corporate and individual clients, risk management is an integral part of TWGE Group's business processes.

The risk strategy is owned by the Board, and it is the Board's responsibility to ensure that the business strategy and risk strategy do not diverge. The Risk Function has responsibility to report divergence to the Audit, Risk and Compliance Committee together with the appropriate recommendations, including risk mitigation, which could include reassessing risk appetite.



TWGE Group employs a comprehensive Risk Management Framework that includes a full range of policies, procedures, measurement, reporting and monitoring techniques to ensure that the risk exposures that arise from operating the Group's business are appropriately managed.

All employees are required to follow the Risk Management Framework and risk management policies and procedures.

The Risk function is responsible for overseeing implementation of the risk strategy and challenging the risks inherent within the business strategy.

The main risks TWGE Group, LGI and LGL are exposed to are, underwriting risk followed by credit risk due to counterparty default.

Capital and Solvency

TWGE Group, LGI and LGL calculate their SCR using the Standard Formula. Own Funds, including the calculation of technical provisions, are calculated based on the valuation requirements set out in the SII Directive.

The capital positions of TWGE Group and the two SII insurance firms are summarised below:

As at 31 December 2021	TWGE Group	LGI	LGL
£'000			
Available Own Funds	124,190	35,643	4,695
Eligible Own Funds to meet the MCR	121,500	35,330	4,695
Eligible Own Funds to meet the SCR	124,190	35,643	4,695
SCR	64,062	16,104	3,126
Solvency Ratio %	194%	221%	150%
As at 31 December 2020	TWGE Group	LGI	LGL
£'000			
Available Own Funds	139,557	42,581	4,404
Available Own Funds Eligible Own Funds to meet the MCR	139,557 137,236	42,581 42,213	4,404 4,404
	,		2
Eligible Own Funds to meet the MCR	137,236	42,213	4,404

TWGE Group, LGI and LGL maintained own funds more than their SCR and MCR requirements for the full year. The difference between available and eligible own funds relates to the quantitative restrictions applied under the SII Directive to the amount of Tier 2 and Tier 3 capital that is eligible to meet the SCR and MCR. Further detail is given in Section E.



Statement of Directors' Responsibilities

The Directors are responsible for preparing the single group SFCR in accordance with the Prudential Regulatory Authority (PRA) rules and SII Regulations.

The PRA Rulebook for SII firms in Rule 6.1(2) and Rule 6.2(1) of the Reporting Part requires that the Group must have in place a written policy ensuring the ongoing appropriateness of any information disclosed and that the Group must ensure that its SFCR is subject to approval by the Directors.

Each of the Directors, whose names and functions are listed in section B1 of this document on page 21, confirms that, to the best of their knowledge:

a) Throughout the financial year in question, the Group and its solo insurance undertakings have complied in all material respects with the requirements of the PRA rules and SII Regulations as applicable; and

(b) It is reasonable to believe that, at the date of the publication of the SFCR, the Group and its solo insurance undertakings continue to comply and will continue to comply in future.

By Order of the Board

Claude Sarfo-Agyare Chief Financial Officer

7 April 2022



A Business and performance

A.1 Business

Undertakings included in the SFCR

This is the single Group SFCR for the TWGE Group. It covers the business of TWGE Group on a consolidated group basis, with TWGE as the supervised parent company, and individually for the two UK incorporated insurance firms LGI and LGL.

Supervised Group Parent:	TWG Europe Limited	Legal Form Private limited company	Principle activity Holding company
SII Firms:	London General Insurance Company Limited PRA firm reference number: 202689	Private limited company	General insurance
	London General Life Company Limited PRA firm reference number: 202801	Private limited company	Life insurance

Unless otherwise stated the information in this document should be understood to refer to TWGE Group, LGI and LGL.

Regulator

TWGE Group (at the level of the Group), LGI and LGL are supervised by the PRA in the UK. LGI and LGL are also regulated by the FCA in the UK. PRA and FCA contact details are below:

Prudential Regulation Authority 20 Moorgate London EC2R 6DA 0207 601 4878 Financial Conduct Authority 12 Endeavour Square London E20 1JN 0800 111 6768



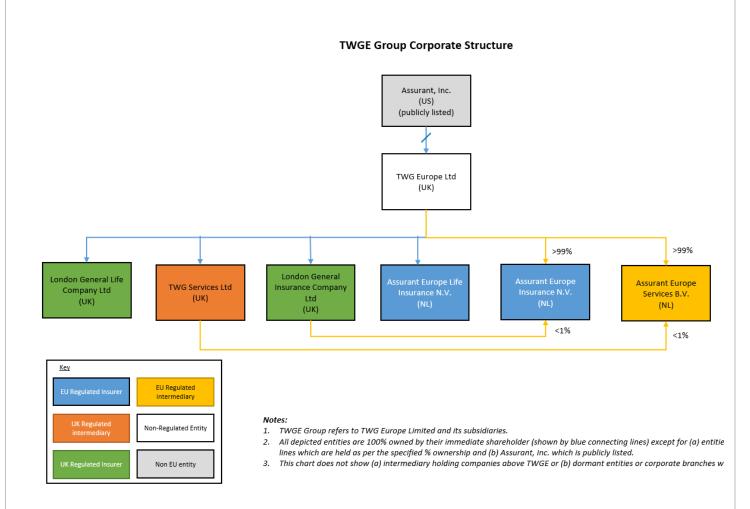
Shareholder

TWGE directly holds 100% of the issued share capital and voting rights of LGI and LGL.

TWGE's immediate parent undertaking is US based TWG Holdings, Inc.

TWGE Group Structure

The scope of the Group included in this SFCR for the purposes of providing consolidated SII and financial statement information is shown in the table below:



TWGE, LGI, LGL and TWGSL are considered within this SFCR. The structure chart above also includes the Dutch subsidiaries of TWGE which are not within the scope of this SFCR.



Lines of Business and Geographical Areas

TWGE Group is a specialist business focused on insurance underwriting, administration, and marketing of three core product lines operating through companies based in the UK and Europe. These are primarily consumer insurance products that are marketed across UK and Europe and are distributed on a Business-to-Business basis through relationships with a range of motor dealers, manufacturers, retailers, financial institutions, and other distributors. The Group provides Motor Warranty, including Guaranteed Asset Protection, Appliance & Technology, including warranty, and Creditor, including unemployment, accident, and life.

All UK and European insurance operations are conducted by entities that are subsidiaries of TWG Europe Limited collectively known as the TWGE Group. TWGE Group operates two UK insurance companies, LGI and LGL and two EU insurance companies, AEI and AEL. LGI is an authorised provider of general insurance contracts. LGI's continued focus of the business growth strategy is with Auto and Appliance and Technology (A&T). LGL is an authorised provider of life insurance contracts. There are now minimal volumes of business through the entity, with no new business sought (only the run-off of existing contracts and the renewal of monthly-pay-monthly-cover type products). Also, within the Group are TWGSL and AES, which are regulated intermediaries that provide administration to the Group insurance entities and directly to some of the clients.

The majority of TWGE Group's operations are based in the UK, with additional offices in the Netherlands. The table below shows a subset of the main operating entities. The UK entities are regulated by the PRA and/or FCA and the entities in the Netherlands are regulated by the DNB and/or AFM. The Swiss branch of LGI is regulated by the Swiss Financial Market Supervisory Authority (FINMA).

Legal Entity	Country of incorporation and branches	Principal activity	Major lines of business
European Parent Com	pany		
TWG Europe Limited	United Kingdom	European holding company	• N/a
Solvency II insurance of	entities		
 London General Insurance Company Limited 	 United Kingdom Branches: Switzerland 	General Insurance underwriter	 Fire and Other Property Damage Miscellaneous Financial Loss
 London General Life Company Limited 	United Kingdom	Life Insurance underwriter	Health InsuranceOther Life insurance
Assurant Europe Insurance N.V.	• Netherlands	General Insurance underwriter	 Fire and Other Property Damage Miscellaneous Financial Loss Health Insurance
• Assurant Europe Life Insurance N.V.	Netherlands	Life Insurance underwriter	Health InsuranceOther Life insurance
Insurance intermediar	y entities		
TWG Services Limited	United Kingdom	 Intermediary and administration underwritten by LGI and oth 	•
Assurant Europe Services B.V.	Netherlands	Intermediary and administration underwritten by AEI and AEI	



TWGE Group had 259.3 full-time equivalent employees as of 31 December 2021.

As listed above LGI operates a branch in Switzerland. During the year the LGI and LGL's branches in Austria, Belgium, France, Germany, Republic of Ireland, Italy, Luxemburg, Netherlands, Poland, Portugal and Spain were closed.

Significant events during the reporting period

COVID 19

COVID 19 has remained an ongoing area for monitoring, as new variants and restrictions emerged in concurrence with significant impacts upon the labour market, auto and hospitality sectors. As a global organisation, Assurant has actively monitored the developments and has acted swiftly and deliberately to safeguard employees, customers and business operations in line with Assurant values. The Group has demonstrated resilience, both operationally and financially, throughout the COVID-19 crisis.

Whilst the COVID 19 crisis has severely affected the workforce, the Group has responded to the challenges in terms of its ability to provide ongoing customer policy and claims administration services through AEG related undertakings and other third-party providers. Work from home protocols have been in place for the majority of staff and at third party contact centre providers. For those employees that need to work in Assurant facilities, Assurant continues to enforce safety and hygiene protocols, such as social distancing, per UK Government requirements and the guidelines of the Centre for Disease Control and the World Health Organisation, to safeguard its employees.

The first half of 2021 saw reductions in sales for the vehicle warranty and gap business, however as lockdowns ended, sales volumes have returned to normal levels. The Group anticipated, but has not seen evidence of, the repair network for motor warranty claims being significantly disrupted and therefore of increased repair costs.

In 2021, the value of the investment portfolio was impacted by an expectation of increased future interest rates following the high UK inflation, both forecast and seen. The Group worked with its investment advisors, including reviewing the impact of various stresses on the portfolio, to determine the impact and ensure they remained within the Group's risk appetite.

A.2 Underwriting Performance

Consolidated financial statement information in this SFCR is presented on a UK GAAP basis.

LGL and LGI prepare financial statements under UK GAAP principles. No consolidated financial statements are prepared for the TWGE Group as TWGE has taken advantage of the exemption from preparing consolidated financial statements, under Section 401 of Part 15 of the Companies Act 2006, as the results of TWGE Group are consolidated in the financial statements of the ultimate parent undertaking Assurant, Inc., which are publicly available.

Reference to "financial statements" below should be understood to refer to audited UK GAAP financial statements in respect of LGI and LGL and to unaudited UK GAAP financial statements in respect of TWGE Group.



The underwriting performance of TWGE Group, LGL and LGL by material SII line of business as reported in the financial statements is set out below:

TWGE Group	Fire & Other			Other life	
Year ended 31 December 2021	Damage to Miscellaneous		Health	and non-life	
	Property	financial loss	Insurance	insurance	Total
Net written premiums	65,822	30,397	5,789	335	102,343
Net premiums earned	68,727	41,871	6,765	1,059	118,422
Net claims incurred	(21,017)	(5,969)	(3,743)	97	(30,632)
Expenses incurred	(48,679)	(33,466)	(4,832)	(616)	(87,593)
Net underwriting perfomance	(969)	2,436	(1,809)	540	198

LGI				General
Year ended 31 December 2021	Fire & Other			Business
£'000	Damage to	Miscellaneous	Health	Technical
	Property	financial loss	Insurance	Account
Net written premiums	1,579	15,877	-	17,456
Net premiums earned	4,625	18,561	56	23,242
Net claims incurred	(2,673)	(3,159)	(27)	(5,859)
Expenses incurred	(4,334)	(17,341)	(33)	(21,708)
Net underwriting perfomance	(2,382)	(1,938)	(4)	(4,325)

LGL Year ended 31 December 2021			Long Term Business
£'000	Health	Other Life	Technical
	Insurance	Business	Account
Net written premiums	-	-	-
Net premiums earned	-	-	-
Net claims incurred	10	-	10
Net operating expenses	(164)	-	(164)
Net underwriting perfomance	(154)	-	(154)

TWGE Group	Fire & Other		0	ther life and	
Year ended 31 December 2020	Damage to	Miscellaneous	Health	non-life	
	Property	financial loss	Insurance	insurance	Total
Net written premiums	20,982	35,827	6,329	339	63,477
Net premiums earned	20,012	48,833	6,966	845	76,656
Net claims incurred	(7,979)	(12,688)	(4,842)	(461)	(25,969)
Net operating expenses	(15,476)	(36,884)	(4,166)	(43)	(56,568)
Net underwriting perfomance	(3,443)	(739)	(2,041)	342	(5,881)



LGI				General
Year ended 31 December 2020	Fire & Other			Business
£'000	Damage to	Miscellaneous	Health	Technical
	Property	financial loss	Insurance	Account
Net written premiums	4,580	25,765	4,900	35,245
Net premiums earned	8,741	44,238	5,735	58,714
Net claims incurred	(4,126)	(11,418)	(4,507)	(20,050)
Expenses incurred	(7,180)	(33,502)	(2,754)	(43,436)
Net underwriting perfomance	(2,565)	(682)	(1,526)	(4,772)

LGL			Long Term
Year ended 31 December 2020			Business
£'000	Health	Other Life	Technical
	Insurance	Business	Account
Net written premiums	(3)	277	274
Net premiums earned	(3)	263	260
Net claims incurred	46	(434)	(388)
Expenses incurred	(512)	32	(480)
Net underwriting perfomance	(469)	(139)	(608)

The analysis of the long-term business technical account for TWGE Group and LGL excludes investment income and tax charges/credits that are attributed to long-term business for the purposes of statutory reporting.

For purposes of the consolidation, commission and other expenses paid by the SII insurance entities to an other AEG intermediary and service companies have not been eliminated from the underwriting result and so the figures are in line with those reported in the reporting templates S.05.01 and S.05.02 in Appendix F. The equivalent commission and fee income in the intermediary and service companies and their own expenses e.g., staff wages, sub-broker commissions, overheads etc. are reported as other income and expenses and noted in section A.4 below.

Analysis of premium, claims and expenses by full SII line of business are included in templates S.05.01 for TWGE Group, LGI and LGL in Appendix F.

Results and performance

Consolidated

The underwriting performance of the two SII insurers is discussed below.

LGI

In 2021, LGI's gross written premiums reduced by 49% to £27,677k from £54,593k. The reduction in written premiums was mainly due to the transfer of European policies (excluding Switzerland) to AEI on 2 November 2020.

The Company's net earned premiums reduced by 60% to £23,242k from £58,714k in 2020. This was due to the reduction in written premiums as above, in addition to the impact of schemes that are in run-off. The loss ratio has reduced from 34% to 25% due to changes in the mix of policies held by the Company, due to the transfer of EU related policies and schemes in run off. The expense ratio has increased to 28% due to increased cost recharges from AEG's UK group entities.



LGL

During the year gross premiums written were £nil compared to premiums of £274k the year before. The company ceased to write new business in 2018.

In the current year LGL has made a loss on ordinary activities before tax of £250k compared to a loss of £1,680k in the prior year. Prior year results included a one off recognition of a provision for corporate expenses relating to claims fulfilment, which was subsequently transferred to a related group company on 2 November 2020.

Analysis by geography

All general insurance business is underwritten in the UK and Switzerland and all risks are in the UK and Switzerland. All long-term business underwritten by LGL is underwritten in the UK and all risks are located in the UK.

An analysis of premium, claims and expenses by material country of risk location is provided in the template P.05.02 in the appendices.

A.3 Investment Performance

LGI's investment portfolios comprise a mixture of fixed rate government gilts, corporate bonds and other short-term cash deposits.

LGL's investment portfolios comprise of fixed rate government gilts and other short-term cash deposits.

In addition, both entities hold short term investments in collective investment undertakings, being money market liquidity funds with next day access.

All investments are made subject to the Group's agreed financial risk policies.

TWGE Group's investment strategy is to hold the majority of investments to maturity where possible in order to provide certainty of the future income stream. Maturities and investment income are generally reinvested back into the portfolio where they are not used to fund payment of claims and other expenses.

Interest income is reducing as higher yielding investments purchased in the past have matured and been replaced with more recently issued bonds with lower yields as a result of the prolonged general low yield environment.

TWGE Group as at 31 December 2021 £'000	Dividend income/(expense)	Interest income / (expense)	Realised gains / (losses)	Unrealised gains / (losses)	Total
Government Bonds	-	343	(95)	(674)	(426)
Corporate Bonds	-	2,287	84	(4,571)	(2,201)
Collateralised Securities	-	1	-	-	1
Collective Investment Undertakings	-	(3)	(3)	-	(5)
Cash & Deposits	-	2	-	-	2
Total investment income	-	2,630	(14)	(5,245)	(2,629)



LGI		Interest		Unrealised	
as at 31 December 2021	Dividend	income /	Realised gains	gains /	Total
£'000	income/(expense)	(expense)	/ (losses)	(losses)	
Government Bonds	-	110	(46)	(205)	(140)
Corporate Bonds	-	994	278	(1,995)	(723)
Collateralised Securities	-	1	-	0	1
Collective Investment Undertakings	-	-	-	-	-
Cash & Deposits	-	(49)	-	-	(49)
Total investment income	-	1,055	233	(2,200)	(912)

LGL as at 31 December 2021 £'000	Dividend income/(expense)	Interest income / (expense)	Realised gains / (losses)	Unrealised gains / (losses)	Total
Government Bonds	-	16	(27)	(2)	(13)
Corporate Bonds	-	-	-	-	-
Collective Investment Undertakings	-	-	-	-	-
Cash & Deposits	-	2	-	-	2
Total investment income	-	18	(27)	(2)	(11)

TWGE Group as at 31 December 2020 £'000	Dividend income/(expense)	Interest income / (expense)	Realised gains / (losses)	Unrealised gains / (losses)	Total
Government Bonds	-	729	(2,116)	1,835	448
Corporate Bonds	-	2,054	135	1,482	3,671
Collateralised Securities	-	12	6	(1)	16
Collective Investment Undertakings	-	-	-	-	-
Cash & Deposits	-	124	(25)	5	104
Total investment income	-	2,919	(2,000)	3,320	4,239

LGI as at 31 December 2020 £'000	Dividend income/(expense)	Interest income / (expense)	Realised gains / (losses)	Unrealised gains / (losses)	Total
Government Bonds	-	618	(2,027)	1,811	401
Corporate Bonds	-	1,689	60	939	2,689
Collateralised Securities	-	12	5	(1)	16
Collective Investment Undertakings	-	-	-	-	-
Cash & Deposits	-	162	(1)	-	161
Total investment income	-	2,481	(1,963)	2,749	3,267

LGL as at 31 December 2020 £'000	Dividend income/(expense)	Interest income / (expense)	Realised gains / (losses)	Unrealised gains / (losses)	Total
Government Bonds	-	42	(88)	77	30
Corporate Bonds	-	43	79	(73)	49
Collateralised Securities	-	-	-	-	-
Cash & Deposits	-	-	(12)	4	(8)
Total investment income	-	85	(21)	8	72



Investment expenses include fees payable to the investment fund manager and an allocation of costs of the TWGE Group treasury function:

Investment expenses	TWGE Group	LGI	LGL
£'000			
Year ended 31 December 2021	(752)	(288)	(23)
Year ended 31 December 2020	(375)	(304)	(14)

A.4 Performance of other activities

No other material lines of business are pursued by the TWGE Group, however, as part of the TWGE Group's product offering, TWGE Group receives administration fees from The Warranty Group Services (Isle of Man) Limited (a related company within the global Group), and fees for administration services provided direct to clients.

In addition, foreign exchange movements are considered below.

Other income below includes other income from solo accounts; elimination and classification adjustments on consolidation; and, adjustments to income recognition.

Other Income (£'000's)	TWGE Group	LGI	LGL
Year ended 31 December 2021			
Net foreign exchange gains/(losses)	(476)	(133)	(77)
Administration fees - fellow group undertakings	8,309	-	-
Administration fees - third parties	5,553	-	-
Other income	9,396	1,521	-
Gain/(loss) on sale of fixed assets	-	-	-
Total Other Income	22,783	1,388	(77)
		.,	()
Other Income (£'000's)	TWGE Group	LGI	LGL
	·		
Other Income (£'000's)	·		
Other Income (£'000's) Year ended 31 December 2020	TWGE Group	LGI	LGL
Other Income (£'000's) Year ended 31 December 2020 Net foreign exchange gains/losses	TWGE Group	LGI	LGL
Other Income (£'000's) Year ended 31 December 2020 Net foreign exchange gains/losses Administration fees - fellow group undertakings	TWGE Group 1,253 3,551	LGI	LGL
Other Income (£'000's) Year ended 31 December 2020 Net foreign exchange gains/losses Administration fees - fellow group undertakings Administration fees - third parties	TWGE Group 1,253 3,551 10,312	LGI 352 - -	LGL

A.5 Any other disclosures

Inflation

Towards the end of 2021, increased levels of inflation were recorded, mainly in relation to increased energy prices and pressures on supply chains. It remains to be seen whether the higher rates of inflation are temporary or continue longer term. Higher cost levels could reflect in higher Cost of claims as well as overheads



Russo-Ukrainian War

During February 2022, the Russian Federation invaded Ukraine, which triggered the start of a period of global economic uncertainty and the establishment of new sanctions against the Russian Federation and Belarus. The Group does not have direct exposure to the countries concerned nor is it impacted by sanctions. The investment portfolio does not hold bonds in these territories either. Nevertheless, whilst individual exposures may be modest, the impact on capital markets and inflation more generally may significantly impact the Group in 2022.



B System of governance

B.1 General information on the system of governance

Governance Framework Overview

TWGE Group's system of governance sits within the overarching system of governance of Assurant Europe Group, which operates a robust internal governance framework across all of its entities, countries, and lines of business. The framework is organised in a manner relevant to business activities and size, factoring in specific local legal and/or regulatory requirements as necessary.

Board and management committees exist to direct, control and oversee activities in key areas such as:

- Strategy and business plans (setting, execution and monitoring thereof);
- Audit, risk, and compliance; and
- Day-to-day business activities and performance including:
 - Financial performance;
 - Sales and client management;
 - Customer experience;
 - Risk management;
 - Solvency, capital and reserving;
 - People and culture;
 - Operational resilience;
 - New business processes;
 - Investments and treasury; and
 - Technology.

During 2021, the governance framework for the TWGE Group was organised through the following key bodies:



Governance Framework for TWGE Group



Board

Structure and Membership

Although each entity has a separately constituted board of directors, AEG operates a combined operating board structure with common directors across its core UK entities to enable aligned oversight and supervision of the AEG. The Board, with support from its Committee, oversees the whole of the AEG, except where reserved matters and/or specific local legal and/or regulatory requirements dictate otherwise.

The Board is composed of an appropriate combination of Executive Directors, Group Non-Executive Directors and a sufficient number and quality of Independent Non-Executive Directors who between them have sufficient breadth of knowledge of the business to provide effective challenge.

During 2021, the Board was composed as listed in the table below. All directors held office for the whole year.

Director	Role	Approved Function
Colin Martin Kersley	INED	SMF9 - Chairman
Stuart Edward Purdy	INED	SMF10 - Chair of the Risk Committee SMF11 - Chair of Audit Committee
Christian Wesley Formby Hernandez	Executive	SMF1 - Chief Executive Officer
Claude Kwasi Sarfo-Agyare	Executive	SMF2 - Chief Finance Officer
Michael John Carter**	Executive	SMF7 - Group Entity Senior Manager
Ricardo Jesus Morales-Gomez	Group Non- Executive Director	SMF7 - Group Entity Senior Manager

** resigned 31st December 2021

Role and Responsibilities of the Board

The overriding collective role of the Board is to promote the long-term sustainable success of the TWGE Group, generating value for its stakeholders through effective governance and assumption by the Board of direct responsibility in the following key areas:

- a) Establishment of purpose, values, and strategy, ensuring alignment with the desired culture.
- b) Ensuring the necessary resources are in place to enable agreed objectives to be met and measuring performance against such objectives.
- c) Leadership within a framework of prudent and effective controls which enable risk to be assessed and managed.
- d) Engagement with shareholders and other stakeholders.

Executive Directors have an intimate knowledge of the business, whereas Non-Executive Directors bring a wider perspective; with relevant skills and experience of best practices they have a key role in constructively and independently challenging the Board and helping to develop strategy and business plans.



Non-Executive Directors also scrutinise the performance of the Executive Directors in meeting agreed goals and objectives and monitor performance. They satisfy themselves on the integrity of financial information, and that financial controls and systems of risk management, are rigorous and robust.

Board Committees

To increase efficiency, the Board has one board-level committee, the Audit, Risk and Compliance Committee, which is responsible for discharging governance responsibilities in respect of audit, risk, internal control, and compliance.

The ARCC is composed solely of Independent Non-Executive Directors, one of whom acts as Chair. Formal and regular meetings are held which include regular reports from Risk, Compliance, External Audit, Internal Audit, Actuarial and Finance.

As per its Terms of Reference, the ARCC's key responsibilities include:

- a) Monitoring and reviewing the effectiveness of the internal audit function.
- b) Overseeing relationships with external auditors (including their effectiveness and independence) and assessing the integrity of the annual reports and financial statements.
- c) Overseeing the solvency and capital position.
- d) Overseeing the whistleblowing and fraud investigation process.
- e) Ensuring compliance with legal and regulatory requirements.
- f) Overseeing the effectiveness and appropriateness of the risk management and internal control frameworks.
- g) Reporting to the Board on how it has discharged its responsibilities.

Management Committees

As explained above, AEG operates a management committee structure to ensure appropriate oversight and control of performance, activity, and risks within the business.

The management committee structure is determined by the European Leadership Committee which is responsible (except where specific local legal and / or regulatory requirements dictate otherwise), for managing and overseeing the day to day business and affairs of the AEG in accordance with the agreed strategy and the authority delegated to it by the Board.

The ELC is chaired by the President, Europe and is composed of all Executive Directors plus other senior managers nominated by the President to represent certain business units, geographies, and functional areas. Formal and regular meetings are held, and relevant outputs are reported to the Board regularly via the President's quarterly report to the board.

As per its Terms of Reference, the ELC's key responsibilities include:

- a) Development and execution of strategy and business plans, and monitoring of performance thereof.
- b) Ensuring that activities are consistent with the strategy, risk tolerance/appetite and policies approved by the Board.
- c) Reporting to the Board (via the President) on how it has discharged its responsibilities.
- d) Oversee business functions, ensuring that the business has the necessary resources to meet its objectives.
- e) Monitoring the financial position, ensuring that applicable legal and regulatory requirements (including as to capital and solvency) are met.
- f) Overseeing business development and new business opportunities.
- g) Overseeing client relationships and customer experience.
- h) Setting and overseeing the management governance framework.



The ELC has established a number of management sub-committees and forums to assist it in discharging the roles and responsibilities assigned to it by the Board. Each committee and forum has a core membership consisting of relevant senior managers and, in general, committees and forums are chaired by the relevant Senior Manager Function holder. Each sub-committee and forum is delegated with authority from the ELC to perform certain roles and responsibilities assigned to it within Terms of Reference set by the ELC. The sub-committees and forums are accountable to the ELC but do not relieve the ELC of any of its responsibilities.

Assessment of the adequacy of the system of governance

AEG's system of governance is periodically reviewed by the Board to ensure that it is effective and it provides for sound and prudent management of the business. Such reviews take into account the nature, scale and complexity of the business both at individual and at group level, as well as the structure of the group. The scope, findings and conclusions of such reviews are documented and reported to the Board with suitable feedback loops in place to ensure that any follow-up actions are undertaken and recorded.

Based upon the most recently completed internal review, the Board has assessed TWGE Group's system of governance to be adequate and appropriate to the nature, scale and complexity of the risks inherent in the business.

Material changes in governance structure

There were no material changes to the governance structure during 2021.

Key Functions

A Fit and Proper Person framework is in place to ensure functions are led by appropriately skilled people. In addition to the directors listed in the previous section, the following individuals have also been approved by the appropriate UK regulatory bodies as at 31 December 2021 and all are subject to AEG's Fit and Proper Policy.

A complete list of SMF holders is shown below:

Name	Approved Function
C W Formby-Hernandez	SMF1 - Chief Executive Officer Responsible for Insurance Distribution (RID)
C Sarfo-Agyare	SMF2 - Chief Finance Officer
M J Schofield	SMF4 - Chief Risk Officer
M Klimek	SMF5 - Internal Audit Function
M J Carter	SMF7 - Group Entity Senior Insurance Manager
M Morales-Gomez	SMF7 - Group Entity Senior Insurance Manager
C M Kersley	SMF9 - Chair of the Governing Body
S E Purdy	SMF10 - Chair of Risk Committee SMF11 - Chair of Audit Committee



R Weddell	SMF16 - Compliance Oversight SMF17 - Money Laundering Reporting Officer (LGL only)
Christopher Woolnough Mark Davies J Fell R Carson	SMF18 - Other Overall Responsibility
A Sheard S Kent	SMF18 - Other Overall Responsibility (LGI only)
W T Diffey	SMF20 - Chief Actuarial function (LGI Only)
C Fothergill	SMF20 - Chief Actuarial function (LGL Only)
G A Davies	SMF23 - Chief Underwriting Function (LGI only)

The detailed responsibilities of each SMF holder are documented in Management Responsibilities Maps for each insurer within the TWGE Group which are reviewed and approved by the Board on a regular basis. This ensures that each SMF holder has the necessary authority and operational independence to carry out their role. On an annual basis, as part of the business planning process, each SMF holder will ensure that they have the necessary resources to deliver on their responsibilities. The business plan is reviewed and approved by the Board annually.

SMF holders and external audit have direct access to the ARCC and the Board to share any concerns they may have about the governance framework.

Remuneration Policy

The ELC oversees remuneration policies and procedures for all staff below Executive level. Executive incentive plans and remuneration policies are governed at an Assurant, Inc. level by people with knowledge of relevant UK laws and regulations. For this reason, there is no UK based Remuneration Committee.

AEG Group places great value upon the contributions, skills and expertise of its employees and recognises the need to attract and retain the best talent to drive business performance. The remuneration policy not only helps to attract and retain employees but also ensures that the Group has employees with the right skills and qualifications. It also recognises the importance of aligning incentives to encourage appropriate decision making and alignment with the business' objectives and risk management strategy.

AEG's remuneration policy and practices seek to provide incentives to employees that are within the risk tolerance limits of the business and could undermine the effective risk management of the Group and culturally aligned to our values. It is therefore necessary to provide for requirements on remuneration for the purposes of the sound and prudent management of the business and establish remuneration arrangements.

Variable remuneration is performance related; the total amount of the variable remuneration is based on a combination of the assessment of performance of the business and the individual. The performance of the business always outweighs the performance of the individual to ensure appropriate variable remuneration decision making is made.



There are a number of variable remuneration schemes which cover both short and long-term incentive plans. The scheme periods and deferral in respect of the short-term schemes are in line with the short-term nature of the insurance liabilities the business writes or are linked to client contracts. Each variable remuneration scheme has a different scope of employees and performance measurements. Variable remuneration schemes are aligned to the nature of the role and key responsibilities. Employees are only eligible to participate in either; Head Office bonus, STIP or SIP and one long term incentive scheme i.e. ALTEIP. Below is a summary of the variable remuneration schemes.

Employees are only eligible to participate in one of the short-term incentive plans. Variable remuneration as a percentage of total direct compensation shall not exceed 100% of salary.

The deferral periods for the awards are considered to be appropriate and proportionate to the nature of the Assurant business and to the length of the risk profile described above.

UK based Directors receive no variable remuneration based directly on the performance of AEG, their remuneration being linked to the performance of the wider Assurant, Inc. group. Non-Executive Directors receive no variable remuneration.

Transactions with shareholders, with persons who exercise a significant influence on the undertaking, and with members of the administrative, management or supervisory body.

During the year LGI & TWGE each paid dividends of £11m.

There were no other material transactions with the shareholders of TWGE Group in 2021.

B.2 Fit and proper requirements

AEG Group must be able to demonstrate that it employs people who are fit and proper for the professional discharge of the responsibilities allocated to them, to assist in driving the appropriate culture in the business to minimise risk and to ensure sound and prudent management of the business.

AEG acknowledges that fitness and propriety across the business is essential for commercial reputation and customer confidence as well as regulatory compliance. This is ensured by operating consistent procedures during recruitment, and ongoing employment, to be satisfied that an individual:

- will be open and honest in their dealings and is able to comply with the requirements imposed upon them (honesty, integrity and reputation)
- has the necessary knowledge, skills, and experience to carry out the function they are to perform (competence and capability)
- is financially sound (financial soundness).

The Group operates a robust recruitment process and carries out the appropriate due diligence on all candidates. Anyone who is being assessed to perform in a SMF or Key Function Holder role is subject to a rigorous review of their fitness and propriety against the role requirements. All assessments with a fit and proper requirement are supported by an HR professional.



The following supporting evidence for every appointment is maintained: CV, Role Profile, and interview notes. For a prospective candidate to be passed as 'fit and proper', in addition to comprehensive interviews, additional checks include: credit checks, checks from the Disclosure and Barring Service (DBS) or Disclosure Scotland, or Access Northern Ireland, proof of qualifications, two references covering at least five years' previous employment; and self-certification regarding Conflicts of Interest.

For appointments for role-holders based outside of the UK, similar checks are carried out locally which are aligned to appropriate legislation.

If the results of any screening are ambiguous and/or give cause for concern, the matter is raised with the prospective candidate to obtain a satisfactory explanation. Concerns are escalated to, and discussed with, the Senior European Compliance Officer, or the Chief Risk Officer. If screening concerns cannot be satisfactorily resolved, any offer of employment is withdrawn.

B.3 Risk management system including the own risk and solvency assessment

Risk Management System

TWGE Group employs an enterprise wide approach to its Risk Strategy in order to embed a comprehensive and consistent risk management methodology. The objective of TWGE Group's Risk Strategy is to establish a rigorous Risk Management Framework to ensure that the principles of good risk management are embedded throughout Assurant.

To this end, the management of the organisation at all levels is required to be risk aware and understand that Risk Management is part of all employees' responsibilities in delivering the business objectives in an efficient and effective manner in line with an agreed and established risk appetite and enterprise vision and values.

Risk Strategies

TWGE Group adopts a number of risk management strategies to ensure that the group's Risk Appetite is not exceeded. The choice of strategy varies depending on the nature of the risk and related circumstances. These strategies include:

- Risk acceptance: the TWGE Group Board accepts risks that fall within the boundaries/limits defined in the risk appetite framework. Any risk falling outside the specified limits or boundaries is reviewed to ascertain if the risk appetite requires updating or if an exception should be granted.
- Risk reduction/minimisation: these activities generally relate to control and mitigation activities, and therefore this strategy may include, any or all of the following, the design of new process or accounting controls, contracting controls, changes in product design, improvement in a set of Terms and Conditions, or other changes designed to control and/or mitigate risk.
- Risk transfer: risk is transferred principally through reinsurance agreements. These may include, but are not limited to stop loss, excess of loss, quota share, or other such treaties. Other types of risk transfer can also be considered.
- Risk Avoidance: where an activity is outside the risk appetite of the TWGE Group, TWGE will seek to avoid exposure to that type of risk.



Process

TWGE Group works within the three lines of defence model and reinforces the requirement for first line management of risk, with oversight and challenge from the second line risk and compliance functions and third line internal audit function:

Enabling Risk Culture	Oversight	Board and Executive	 Establishes risk appetite and strategy ARCC - Approves risk framework and challenges risk management function 	Risk
	3rd Line of Defence	Internal Advisory Services (Internal Audit)	 Provides independent assurance on the effectiveness of first and second line of defence functions 	Risk Management Framework and Process Alignment
	2nd Line of Defence	Risk Management Function Compliance Function Actuarial Function	 Design, interpret and develop overall risk management framework Overview of TWGE Group Risk Registers Ownership of ORSA Process and Output Monitor controls in place against key risks Challenges risk mitigation and acceptance Reports on Risk exposures, Issues, mitigations, and resolutions Actuarial Function report and Underwriting/Reinsurance Opinions 	
	1st Line of Defence	Business / Functions	 Executive Risk Owners Owner of the risk management process Identifies, manages, and mitigates risks Identifies, manages, and reports on Issues 	

TWGE Group has implemented a robust governance structure around Risk Management that is proportionate to the scale and complexity of the group.

Business areas are responsible for completing a Risk and Control Self-Assessment or RCSA which contributes to the Risk Register of the business. They update the risk registers on a periodic basis defined in the risk register process, using measurement techniques specified in Assurant's Risk Management Framework.

Management is given authority to manage risks within the agreed risk appetite. The monitoring processes and controls that operate over the organisation will be complementary to the processes and controls used by the Risk organisation and its committees.

Own Risk and Solvency Assessment

As part of its risk management framework, TWGE Group conducts an annual Own Risk and Solvency Assessment (ORSA). This assessment considers the operating environment and wider risks to which TWGE Group is exposed and provides a forward-looking assessment of the potential risks and capital impacts, within the wider context of TWGE Group's business strategy.

The ORSA is completed and approved by the Board annually and ad hoc ORSA's are completed when required in line with the ORSA policy.



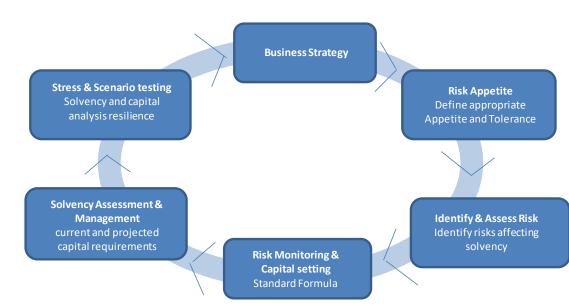
The risk management processes, and systems of the TWGE Group are combined and there are no separate processes for its UK insurance entities. This includes the ORSA process. TWGE Group has obtained a waiver from the PRA allowing a single group ORSA process. This process covers all the necessary requirements for each UK SII insurance firm within the group, had it been performed on a standalone basis. A separate ORSA is produced for each of the European insurers within the TWGE Group.

The ORSA is not separate to the Risk Management Framework, but an integral tool to describe the whole risk to the business and, by implication, the ability of the business to meet the funding requirements of its overall business plans including its on-going liabilities now and into the future.

The ORSA is a forward-looking analysis of the TWGE Group insurance entities' short and long-term risks, which is updated regularly to ensure sufficient own funds to meet the entities' existing and future liabilities, through a combination of risk, capital and solvency projections.

In general the "ORSA process" is one of coordinating with many areas of the business to ensure that the information, data and calculations are available for reporting through to the Results and ensuring that key stakeholders are available to review and comment on the ORSA outputs.

The process is owned and operated by the Risk Function, which has access and continuing understanding and control of many of the key elements that make up the ORSA.



ORSA Process

B.4 Internal control

TWGE Group's internal control system, is designed to provide reasonable assurance that its reporting is reliable and compliant with applicable laws and regulations, and its operations are effectively controlled.

TWGE Group uses a three lines of defence principle. TWGE's general efforts to promote, foster and facilitate an organisational culture of sound and ethical business practices is the responsibility of the first line of defence, i.e. business management. Second line of defence functions help, support, and challenge the business management to meet that responsibility. Internal audit will provide independent



assurance and is the third line of defence. TWGE's internal control system and three lines of defence model is further elaborated in policies, procedures and guidelines.

The Board is ultimately responsible for overseeing and maintaining the adequacy and effectiveness of risk management processes, practices and internal control systems. In practice, the oversight and management of these systems necessarily involves participation of the Board, the ARCC, senior management, Risk, Finance, Compliance, Legal, business managers, various management committees and Internal Audit. Primary responsibility for ensuring day-to-day oversight of the internal control system lies with the relevant Senior Manager Functions (SMFs) and Key Function Holders.

TWGE Group promotes the importance of appropriate internal controls by:

- ensuring that all personnel are aware of their role in the internal control system;
- ensuring a consistent implementation of the internal control systems across the company; and
- establishing monitoring and reporting mechanisms for decision making processes. The Risk Management and Controls section above includes a brief description of the internal control systems relating to the risk function.

Compliance

TWGE Group operates within a financial services' regulatory regime in the UK and Europe. The regulators define the standards required within the business via their principles, rules and guidance, which cover key areas around customer protection, customer fair treatment and sustainability - with expectations that these requirements are embedded in the culture of the business, driven from the top of the organisation and managed via robust governance frameworks. All TWGE Group employees are required to understand the regulatory rules and requirements applying to their role, which assists the business in meeting the standards required in both the letter and the spirit of those requirements. Some Senior Managers have specific responsibilities, accountabilities and obligations under the SM&CR regime to the regulators.

Good compliance standards and risk management helps the business build trust with customers, and other stakeholders, and promotes a culture where positive individual behaviours ensure the customer is at the heart of the systems and controls which enable good customer outcomes and the identification/mitigation of poor practice.

TWGE Group's Compliance function's purpose is to ensure that the Group meets the regulatory requirements in the jurisdictions in which it does business. Through engagement with the business leaders and a variety of activities and processes using a risk based approach to identify, assess, control, measure, mitigate, monitor and report compliance risks across the Group as a part of its advice services, approval processes, and oversight and governance through the Compliance Plan. The Compliance function ensures, together with the People Organisation, there is a strong regulatory compliance culture within the Group.

The function operates independently from the business and is part of TWGE Group's second line of defence, which specifically provides advice on regulatory requirements and assurance regarding the effectiveness of first line controls. It is led by the Chief Compliance Officer, Europe who reports directly to the International Compliance Officer of the parent group and has direct access to the Board and ARCC in order to assist with management of any conflicts of interest. The Chief Compliance Officer, Europe provides regular updates on relevant Compliance matters to the ELC and the Board (via the ARCC).

The Compliance function also:

- owns and develops TWGE Group's relationships with key regulators, including the FCA and PRA, which includes taking a forward-looking view to manage regulatory change.



- carries out horizon scanning activities identifying changes affecting regulatory matters, and working with stakeholders to implement changes to policies and processes.

B.5 Internal audit function

Reporting directly to the Assurant Chief Audit Executive and to the ARCC, the Internal Audit Services ("IAS") function, led by the Head of Internal Audit for Europe (HoIA), is responsible for regularly assessing the adequacy of the internal controls system of TWGE Group, and reporting the findings to the Board (via the ARCC).

The bi-annual audit plan is prepared and submitted to the ARCC every six months for review and confirmation. Upon confirmation, IAS distributes the plan to Executive business leaders and executes the plan during the course of the audit plan period. Additionally, at IAS' discretion or at the request of the ARCC, or management, other unannounced audits may be completed.

IAS personnel report directly and solely to the Chief Audit Executive of Assurant, Inc., and the CAE reports directly to the Chair of the AIZ Audit Committee; and administratively to Assurant's Chief Financial Officer.

The Internal Audit Charter defines the framework for the activities of the internal Audit function and is approved by the AIZ Audit Committee.

The internal audit reporting structure and the Charter allow IAS to be independent of the functions audited; and it provides IAS full, free, and unrestricted access to all operations, records, property, and personnel. Additionally, it provides the authority to allocate resources, set frequencies, select subjects, determine scope of work, and apply the techniques required to accomplish audit objectives.

Initially the entire risk universe is considered during annual audit planning and subsequent revisions to plan, the highest-risk items are included as risk-based audits. Certain processes, while not rising to a level of significant risk, are still included on a cyclical basis to ensure breadth of coverage over a span of time.

Secondly, risks associated to the audit are identified and their mitigation evaluated via an assessment of the design and operational effectiveness of key internal controls, information systems, governance, risk management, and financial reporting supplemented where necessary by a programme of testing, creating audit programs for every project.

Audit plan activities typically conclude with some form of communication (audit report, memo, or other testing result) addressed to appropriate management of not only the results of the activities, but also management's action plans for remediation and/or improvement. Depending on the scope of the engagement these actions could be in risk management, controls, or corporate governance with action plans obtained from appropriate management which are tracked by IAS until final completion as part of the IAS issues follow-up process.

Senior management have the opportunity to provide responses to audit findings, which are included in the final report, when that format is used to communicate results. The completed reports are made available to executive leadership, the ARCC and the AIZ Audit Committee.



B.6 Actuarial function

The actuarial function is responsible for calculating the technical provisions and claims reserves for TWGE Group, as well as calculating the SCR, MCR and ORSA capital on a regular basis. In addition to these key responsibilities, the actuarial function is also responsible for reviewing the appropriateness of insurance product pricing and contributing to the governance committees/forums, capital initiatives and regulatory returns where appropriate.

The function is led by the Chief Actuary. The Chief Actuary has the knowledge and experience, is appropriately qualified, and has the appropriate level of skill necessary to perform this function in accordance with applicable professional and technical standards.

The Chief Actuary coordinates the calculation of technical provisions, provides the Actuarial Function Report and provides opinions on the underwriting policy and reinsurance arrangements, and contributes to the effectiveness of the risk management system.

The Chief Actuary also provides quarterly and annual reports to the Board, via the ARCC, detailing the methodology, assumptions, and results of their work for approval, as well as fulfilling the 2nd line responsibilities of the role for the Actuarial Function Report. ARCC is responsible for challenging those assumptions and ensuring that they are appropriate and not unduly influenced by management. The Chief Actuary also has access to the independent non-executives to escalate any issues or concerns.

B.7 Outsourcing

TWGE Group is supervised on a group basis by the PRA. TWGE Group operates as part of the overall Assurant Europe Group. LGI and LGL have no employees and all services are provided by other Assurant Europe Group companies. As the Boards of TWGE, the European group parent, and of LGI and LGL have common directors, these are not considered to be outsourced arrangements.

Many of TWGE Group's processes are part of wider Assurant, Inc. global activities and staff working and employed in the European business have responsibilities for the European organisation but also report up through the global enterprise structures. Similarly, there are employees of the Global enterprise who perform activities on behalf of the European business. These processes include IT services.

Where such activities relate to critical functions, including Internal Audit and Risk where the SMFs are employees of the Assurant, Inc. group as described in the previous sections, those employees are also directly responsible to the Board for activities performed on behalf of the European business and are therefore also not deemed to be outsourced arrangements.

The Group regularly makes use of third-party organisations to provide goods and services to the business in various areas. From time to time, Assurant Europe Group will choose to source services from third parties or from group companies that would normally be provided internally by the Group itself.

The rationale for this choice is frequently reviewed to make the business more efficient and/or bring innovation and new ideas into the business. However, while the Group can engage a third party to provide the service, the Group retains responsibility for ensuring that appropriate performance and quality standards are both set and achieved by the provider and that the services by design and performance deliver fair customer outcomes.



The Outsourcing policy sets out the standards and controls required for selection of providers of this type of arrangement as well as the requirements for ongoing management of these relationships to ensure adequate oversight and governance of performance of the services.

The Group Outsourcing policy ensures that the Group only outsource services and processes where the risks associated with the relationship and provision of services can be appropriately managed and the service provider (third party or intra-group) can meet our required customer and regulatory obligations and mitigate any risk exposure in the areas of concentration risk and operational risk. Furthermore, any consideration of outsourcing a function or activity will be subject to detailed consideration and a detailed business case requiring executive committee approval before proceeding.

Name of Provider	Outsourced function	Jurisdiction
Assurant, Inc.	Investment Management Services	UK, US
Blackrock, Inc.	Investment Management Services	UK, US
Teleperformance Romania	Administration and Claims Management	EU

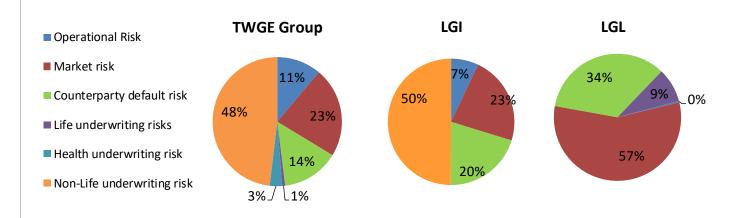
B.8 Any other disclosures

None.



C Risk management

The main risks TWGE Group, LGI and LGL are exposed to are, underwriting risk followed by market risk from its investments. The charts below show the distribution of the SCR required for the Group and each SII insurer by risk module (excluding the diversification effects between the risk modules).



Each risk type is considered below in turn.

C.1 Underwriting risk

Underwriting Risk is defined as the financial and contractual risks involved when writing or administering insurance policies. Unmitigated, the risk exposure would have a large, material impact on the total risk exposure of TWGE Group.

Measures used to assess underwriting risk

Premium Risk, the risk that premiums are not sufficient to cover actual claims costs and expenses and to provide TWGE Group with an appropriate return for the risk taken:

- Expected premiums, claims and expenses (commissions and other acquisition costs, costs to service policyholders and fulfil claims and overheads) are projected three years ahead as part of the annual operating plan and forecast process. Variances between forecast and actual results are reviewed monthly by the senior management team and quarterly by the Board and actions identified and assigned.
- The impact of the 3-year plan on TWGE Group's, LGI's and LGL's future solvency and economic capital position is modelled through the annual ORSA process.
- All new business proposals are assessed by the Pricing team against target returns on capital and approved by a committee including representatives from Risk or Compliance.

Reserve Risk, the risk that claims reserves are insufficient to cover the actual costs of claims that have been incurred:



In calculating the estimated cost of unpaid claims, TWGE Group uses a variety of estimation techniques, generally based upon statistical analyses of historical experience, which assumes that the development pattern of the current claims will be consistent with past experience. Allowance is made, however, for changes or uncertainties which may create distortions in the underlying statistics, or which might cause the cost of unsettled claims to increase or reduce when compared with the cost of previously settled claims.

Reserve positions are reported at least half-yearly and monitored more regularly. Underwriting risk exposure is also assessed and quantified in TWGE Group's Standard Formula solvency capital requirement calculation which is completed quarterly.

Material underwriting risks

Non-Life and Health Not Similar to Life Techniques

- TWGE Group issues non-life insurance policies through LGI with focus on the Auto (insured warranty and guaranteed asset protection) and A&T (consumer electronics and white goods accidental damage and extended mechanical of electrical breakdown warranty) markets.
- Fluctuation in the frequency and severity of insured events, both relating to policies that were underwritten in the period and to unexpired policies from previous periods, present the most material elements of underwriting risk for TWGE Group.
- In respect of non-life contracts, the business underwritten is generally low severity with limited exposure to catastrophe events. Although warranty policies are longer than 12 months in length, claims are reported, and decisions made quickly. Speed of payment of claims reduces the uncertainty surrounding the ultimate claim amounts and reduces the exposure to Reserve risk.
- The lockdowns across the UK and Europe in action to the COVID-19 pandemic led to a reduction in sales due to closure of dealerships although experience has begun to return to pre-Covid levels.

Life and Health Similar to Life Techniques Business:

- LGL issued creditor policies, classified as Life business. LGL ceased writing of new policies in 2018. Its focus is to control insurance risk through appropriate claims control and through setting appropriate reserves.
- LGL has only a few in-force policies which are 100% reinsured to a third party.

Risk management

TWGE Group's underwriting and reserving policies applies to all companies within the TWGE Group. In general, the risk appetite of TWGE Group is to write high frequency, low severity business, or business where we have expertise to differentiate from competitors or complement non-insurance products.

TWGE Group has a range of contractual mitigations included within contracts. These include allowance for profit and loss shares with clients.

Due to the nature of the primary business lines insured, it is continually necessary to scan the horizon for emerging risks with regards to changes in customer behaviour and changes in technology. TWGE Group's commercial contracts contain controls to protect against any future change in the landscape.



Concentration of underwriting risk

TWGE Group's and insurance firms' policies are held by individuals across a number of clients and are not exposed to significant insurance concentration risk by location. TWGE Group does not have any material exposure to catastrophe risk.

Risk mitigations

TWGE Group can seek to use reinsurance treaties to limit underwriting exposure where it exceeds the limits set out in its Reinsurance policy. Any reinsurance treaty or negotiation of terms on existing treaties needs to comply with the requirements of the policy.

Two distinct types of reinsurance may be utilised:

- as a mechanism for sharing risks with individual client groups for certain products as part of the relevant commercial relationship ("Client-based Reinsurance"); and,
- for the purposes of broader risk and capital management ("Risk Management Reinsurance").

TWGE Group will consider any level of risk transfer as is appropriate to the situation.

TWGE Group does not normally seek to utilise risk mitigation techniques other than reinsurance. Should situations arise where other risk mitigation techniques are considered or present a significant opportunity these will be subject to a full business case review and approval as set out in the policy.

TWGE Group shall only utilise reinsurance where it provides effective risk transfer and risk mitigation in TWGE Group's solvency capital requirement calculations.

C.2 Market risk

Market risk is defined as the risk of loss or of adverse change in the financial situation resulting, directly or indirectly, from fluctuations in the level and in the volatility of market prices of assets, liabilities, and financial instruments.

Measures used to assess market risk

TWGE Group is exposed to market risk and exposures are monitored by the Treasury and Investment Forum and overseen by the ARCC. The factors that are likely to affect market risk include, but are not limited to, large fluctuations in, or changes to, expected interest rates, volatility in foreign exchange markets, sudden inflation/deflation, recession, conflict (war, terrorist attack), and political instability.

Management of the LGI and LGL investment portfolios is outsourced to the investment manager, which operates within the agreed mandates set in accordance with the risk appetite and subject to the prudent person principle. The TWGE Group Treasury function is responsible for monitoring the activities of the investment managers, as well as monitoring and reporting on performance. Material deviations from the mandate or expected risk appetite are escalated through the TWGE Group system of governance and to the Board (via the ARCC) if appropriate.

TWGE Group's, LGI's and LGL's investment portfolio are modelled through the annual ORSA process. Market risk exposure is also assessed and quantified in TWGE Group's Standard Formula solvency capital requirement calculation which is completed quarterly.



Material market risks

TWGE Group does not seek market risk as a means to increase revenue or profit. Market risk is a necessary aspect of managing the solvency of the business. TWGE Group is tolerant of market risk as a mechanism to fund policy liabilities and contribute to the growth of surplus and maintenance of capital requirements.

Included within market risk are:

Interest Rate Risk Currency Risk	The fair value of TWGE Group's portfolio of fixed income securities is inversely correlated to changes in the market interest rates. Therefore, if interest rates fall, the fair value of the portfolio would tend to rise and vice versa. TWGE Group operates in the UK and in other European countries, via its insurers,
	branches and through Freedom of Service, and is also part of a wider United States group. Accordingly, its net assets at the group level are subject to currency risk.
	The primary foreign currency exposures are to Euro and United States Dollar. If the value of Sterling strengthens then the value of the non-Sterling net assets will decline when translated into Sterling. TWGE Group incurs currency risk in two ways:
	• Operational currency risk - by holding assets and by underwriting liabilities in currencies other than the currency of the primary environment in which the business units operate (non-functional currencies)
	 Structural currency risk - by operating overseas subsidiaries and branches where the currency of the primary environment differs to that of the principal business and being part of an international insurance group LGI and LGL only have business in the UK and Switzerland, and therefore their exposure to currency risk is now low.
Spread Risk	Spread risk does present a material risk to the business but is closely managed by the use of a suitably diverse investment portfolio.
Property Risk	TWGE Group, LGI and LGL had no exposure to property risk in the year ended 31 December 2021.
Equity Risk	TWGE Group and LGL had no exposure to equity risk in the year ended 31 December 2021. LGI holds a small investment in a subsidiary within the TWGE group.

Risk management

The investment portfolio is structured so that asset quality is a primary feature. As a result, the portfolio is limited to Government Bonds, Sovereign and Sub-Sovereign debt, Collateralised Securities, and investment grade Corporate Bonds which are actively traded.

Investments are required to be above investment grade (BBB-) at purchase. Those that fall below investment grade subsequently are investigated with subject matter experts and the costs of early exit are assessed against the risk of default.

The TWGE Group Board uses BlackRock to manage the investment portfolios of LGI and LGL respectively. TWGE Group's requirements for the management of its investment portfolio are stipulated in the Investment Management Agreement with the appointed investment manager.

The investment portfolio mandate reflects TWGE Group's risk appetite to mitigate spread risk, and investments are diversified by allocation and quality. The investment managers are given parameters against which they are measured quarterly.



Market risk to the investment portfolio is considered in real time. Risks to the value of investments are discussed quarterly with the investment manager.

Market prices of the assets held were further affected by COVID-19 during 2021 with widening of credit spreads leading to a reduction in market value. There were also a small number of downgrades of issues held in the investment portfolio. In line with process, these were individually discussed with the asset managers and appropriate action taken. No defaults were experienced in the portfolio and the market value movements continue to be monitored.

Operational and structural currency risk is managed within TWGE Group by broadly matching assets and liabilities by currency. Currency balance sheets are prepared and reviewed by management quarterly. With the establishment of the Dutch insurance companies within TWGE group during 2020, a significant proportion of the group's own funds are denominated in Euros and these are required to support and fund growth in the EU business.

Concentration of market risk

Concentration of market risk arises when too much exposure is held in assets which respond to similar risk factors. As noted above, TWGE Group seeks to diversify its market risk exposure and thereby limits concentration of market risk.

Prudent Person Principle

TWGE Group's investment practices incorporate the principle of 'Prudent Person'. Accordingly the Board requires that the investment manager appointed to manage the investment portfolio only invests in assets and financial instruments whose risks TWGE Group can properly identify, measure, monitor, manage, control and report, and appropriately take into account in the assessment of its overall solvency needs performed as part of the ORSA.

Risk mitigation techniques used for market risk

TWGE Group does not use any derivatives or other specific risk mitigation instruments to manage its market risk exposure.

C.3 Credit risk

TWGE Group, LGI and LGL are exposed to credit risk via:

- default or delay in payments due upon cash;
- reinsurance counterparties failing to meet financial obligations or entering into restructuring arrangements that may adversely affect reinsurance recoveries; and
- default or delay of repayment of loans and receivables.
- LGI and LGL are also exposed to credit risk in respect of amounts from other group companies

TWGE Group considers the credit risk of holding assets in interest bearing investments as part of market risk. Refer to the market risk section above for further information.



Measures used to assess credit risk

Exposures to all counterparties are analysed each quarter and assessed and quantified in TWGE Group's Standard Formula solvency capital requirement calculation. The output from the resulting analysis is presented to the ARCC, detailing any material changes from the previous period.

Material credit risks

TWGE Group's maximum exposure to credit risk is represented by the values of financial assets included in the balance sheet at any given point in time. See also section D1 for details of the financial assets for TWGE Group, LGI and LGL at the reporting period end.

No material defaults have occurred during 2021.

Risk management

TWGE Group holds cash balances with a number of banks within Europe but diversifies its exposure to ensure that any bank failures do not materially impact liquidity.

Holdings must follow the Credit Risk Policy, which requires cash holdings to be held in counterparties classified as investment grade or above by the main ratings agencies of Moody's, Fitch and/or S&P.

Third party reinsurers are required to be credit scored at 'A-' (or equivalent) or be SII regulated in the EU, and in compliance with their solvency capital requirements, in order to be accepted unless appropriate collateral is provided to mitigate the exposure as laid out in the Reinsurance Policy.

TWGE Group extends payment terms to clients and will have significant amounts due from clients from time to time.

Concentration of credit risk

Balances outstanding with clients who collect premiums on TWGE Group's behalf generally represent the biggest credit exposures outside of cash holdings, but these can vary significantly, not only from client to client, but from time to time. These amounts are monitored on a monthly basis.

Investments in structured entities - money market funds

TWGE Group has some exposure to collective investments funds through its investment fund which is managed by external specialist investment managers and exposure is controlled through the investment management agreement.

The use of these products allows the TWGE Group to broaden the diversification of its investment portfolio in a cost-efficient manner.

Risk mitigation techniques used for credit risk

TWGE Group does not use any specific risk mitigation techniques in respect of credit risk.

C.4 Liquidity risk

Liquidity risk is defined as the risk that TWGE Group will have insufficient liquid assets available to meet liabilities as they fall due.



Measures used to assess liquidity risk

Liquidity risk is managed by TWGE Group's Treasury management team. Future working capital and regulatory capital requirements are forecast monthly. The TWGE Group Board conducts stress testing scenarios to examine the effect on liquidity levels of various adverse business conditions.

Material liquidity risk

TWGE Group's exposure to liquidity risks is related to its ability to convert and access its assets, and in particular deposits and cash and cash equivalents, its bond portfolio and its collective investment fund (money market) holdings.

The TWGE bond portfolio primarily comprises a mixture of UK and European government securities and corporate bonds with investment grade ratings. All the securities are in active markets and should be easily convertible into cash.

Deposits other than cash equivalents comprise short term, up to 30-day bank deposits which are accessible in shorter timescales if necessary. Early access would only result in the loss of more favourable interest returns.

Risk management

TWGE Group holds significant cash balances with a number of banks within Europe but diversifies its exposure to ensure that any bank failures do not materially impact liquidity. Bank cash holdings must follow the liquidity and concentration requirements set out in the Credit Risk Policy.

TWGE Group seeks to maintain assets in classes which can be realised into cash easily with minimal impact on asset valuation. All investible assets should be readily realisable and convertible into cash.

Concentration of liquidity risk

TWGE Group has taken action to diversify its asset portfolio, accurately forecast cash flow and future liabilities and maintain access to funding from its US parent in order to mitigate liquidity risk.

Risk mitigation techniques used for liquidity risk

TWGE Group does not use any specific risk mitigation techniques in respect of liquidity risk.

Expected Profit in Future Premium

As required by Article 260(2) of the SII Directive, TWGE Group calculated the amount of expected profit in future premiums included in the calculation of best estimate technical provisions.

At the end of the reporting period the amount of expected profit in future premiums was as below:

	TWGE Group	LGI	LGL
Expected profit in future premiums £'000			
As at 31 December 2021	6,390	-	-
As at 31 December 2020	7,179	-	





C.5 Operational risk

TWGE Group is exposed to operational risk, which is defined as the risk of loss resulting from inadequate or failed internal processes, people, and systems or from external events. This includes the failure of key outsourcing arrangements, business disruption, fraud, and loss of key management.

This definition also includes legal risk and reputational risk, as the Group considers reputational risk critical to its franchise and therefore has adopted this broad definition of operational risk.

Measures used to assess operational risk

Operational risks are captured through TWGE Group's risk register and risk reporting processes as part of the Risk Management Framework.

In assessing capital required in respect of operational risk the Standard Formula SCR uses earned premium and reserves as a proxy for exposure to operational risk. Quantification of operational risk on the business is also assessed through the stress and scenario testing carried out as part of the ORSA process.

Material operational risk

TWGE Group provides products to many individuals through direct brands, through networks of indirect dealers and under clients' own branding. It is critical to the success of the business, and in order to retain existing clients and attract new clients, that client and customer expectations in terms of service and product performance are met and that customer service is central to the operation. Service levels and other key indicators in both the customer contact centres and claims fulfilment supply chain are monitored closely by management to ensure that they continue to be met and that any issues that arise are dealt with. There is a risk that as businesses continue to deal with the ongoing consequences of COVID and Brexit, particularly in relation to staff recruitment, that it becomes more difficult for TWGE to meet its SLAs. In this situation, the focus would be on continuing to provide a good customer experience. TWGE Group also continues to innovate new products and enhancements to existing products to improve and add value to the offering to clients and their customers.

Clients may be lost due to failure to meet service levels but also clients review and put contracts to a competitive tender process periodically (usually between 3 to 5 years depending on the length of the original contract) where service and product quality are key factors. Failure to meet the expectations of both clients and their customers or competitor action during a tender period could result in the loss of that client and have a material impact on the business.

As a result of the COVID-19 pandemic, much of the operations has moved to working from home, increasing the reliance on IT systems and risk of fraud and cyber attacks. The change in working location has been managed well across the enterprise with local considerations reflected in the actions undertaken. This position is continually monitored with the focus being to protect customers and employees.

Risk management

TWGE Group has established policies, processes, and controls to manage and mitigate its key operational risks.

The process through which TWGE Group's operational risk universe is determined, and subsequent estimates of frequency and severity are assessed is captured in the Operational Risk Policy. This process



safeguards the ongoing improvement of the control environment and ensures that operational risk is identifiable and mitigated as the Group continues to grow.

Risk mitigation techniques used for operational risk

TWGE Group has a comprehensive insurance programme that provides financial protection against the majority of material operational risks e.g. property cover, business interruption etc. There are no other specific risk mitigation techniques applied in respect of operational risk.

C.6 Other material risks

Climate Change

Climate change spans other risk types but can be roughly attributed to a changing planet, regulation, technology changes and consumers preferences. Assurant has risk mitigating practices in place in order to deal effectively with these changes. The impact of climate change and changes in regulation continues to be monitored.

COVID 19

The external environment has provided challenges and disruption to AGL's Risk Profile through ongoing impacts and responses to the Covid 19 outbreak. Covid 19 has remained an ongoing area for monitoring, as new variants and restrictions emerged in concurrence with significant impacts upon the labour market, auto and hospitality sectors. An initial assessment of the impact of COVID on the risk profile was performed in 2020 and remains an ongoing exercise as global leaders continue to manage the pandemic and build a roadmap for a return to 'normal life'. This assessment concluded that Covid-19 did not have a significant impact on the financial performance and the AOP included a period of assumed lockdown as a result of Covid within 2021.

Further lockdowns did occur in 2021 with challenges experienced in servicing customer claims due to job market changes putting pressure on resourcing and claims cost increases where repair options were restricted because of lockdowns. Whilst the Covid 19 crisis has severely affected the workforce, the Company has responded to the challenges in terms of its ability to provide ongoing customer policy and claims administration services through AEG related undertakings and other third-party providers. Work from home protocols have been in place for the majority of staff and at third party contact centre providers. For those employees that need to work in Assurant facilities, Assurant has enforced safety and hygiene protocols, such as social distancing, per UK Government requirements and the guidelines of the Center for Disease Control and the World Health Organisation, to safeguard its employees.

The Group remains focused on supporting its employees and customers through these challenges whilst maintaining its operational and financial resilience.

Russo-Ukrainian War

On 24 February, Russia began a large-scale military assault on Ukraine, on the orders of Russian President Putin. We do not expect any direct impact on operations as we do not have business or personnel in Ukraine. The war could have a significant impact on the world's economic recovery after COVID-19. There are two key effects: higher inflation and nervous financial markets. The Russian invasion could worsen these effects, as energy prices are rising as a result of the war, which could in turn lead to additional supply chain costs, thereby affecting the cost of claims.

C.7 Stress testing and sensitivity analysis



Stress and scenario testing are fundamental parts of AGL Group's risk framework and is conducted via an annual process with the results documented in the Own Risk and Solvency Assessment (ORSA) report. Stress testing is based on a specific set of stresses applied to the business that quantify impact on the P&L and regulatory solvency that cover the spectrum of risk types to which the group is exposed. The stress test results focus on the impact on:

- 1. Profit;
- 2. Own funds;
- 3. Impact on SCR;
- 4. Resulting solvency margin.

Furthermore, stress testing provides comfort in the assessment of the SCR, ensuring that it remains appropriate and suitable against plausible stressed situations, by not fully exhausting capital above policy holder protection levels. Sensitivity testing is used to identify how sensitive the business is to small changes in key variables over a short timeframe. Sensitivities show the impact of standard incremental changes in parameters both up and down to the capital requirement, own funds and resultant solvency ratio.

In determining the appropriate stresses for testing, the Risk Function followed the following process:

- Reviewed AGL's Strategic Objectives and Business Plan;
- Proposed and agreed AGL's Key Risks with Senior Management;
- Reviewed financials balance sheet and current business plan to determine key drivers;
- Considering the broader macro environment and the agreed key risks, generated a number of plausible stresses and scenarios for testing;
- Held a workshop with Senior Management to agree the appropriate stresses for testing;
- Consulted the Non-Executive Directors on the process applied and discussed the resulting tests.

The 2022 analysis shows that the most significant risks for the UK general insurer , LGI, within the TWGE group are an increase in loss ratio or an expense increase causing a reduction in own funds and therefore solvency ratio. Management and the Board consider this stress as significant but plausible and supports the focus on ongoing monitoring of loss ratio and expenses for the business.

TWGE Group manages its solvency ratio above 100% and uses the results of the stress testing to aid an appropriate level of buffer i.e. capital in excess of the requirement to be held. This is a key element of TWGE Group's capital management process. As such TWGE Group is able to withstand each of the stresses and scenarios identified within the assessment.

Under each stress, LGI would remain solvent and continue to hold a solvency position in excess of the buffer.

Reverse Stress Testing (RST) considers extreme situations that could render TWGE Group's business unviable and works backwards, analysing the triggers and associated controls that would mitigate against such an event.

TWGE Group has a number of management actions that can be implemented to address adverse situations.

C.8 Any other disclosures

There are no other matters to be disclosed.



D Valuation for Solvency Purposes

LGI and LGL prepare financial statements under UK generally accepted accounting principles ("UK GAAP"). No consolidated financial statements are prepared for the group as TWGE Group has taken advantage of the exemption from preparing consolidated financial statements, under Section 401 of Part 15 of the Companies Act 2006, as the results of the TWGE group are consolidated in the financial statements of the ultimate parent undertaking Assurant, Inc., which are publicly available.

Reference to "financial statements" below should be understood to refer to audited UK GAAP financial statements in respect of LGI and LGL and to unaudited UK GAAP financial statements in respect of TWGE Group.

Individual assets and liabilities are recognised and valued separately unless a legal right of set-off exists and the assets and liabilities will be settled on a net basis.

All valuations are made on the basis that TWGE Group, LGI and LGL are going concerns. The Directors have considered the impact of COVID-19 on the operations and going concern assertion.



D.1 Assets

The material classes of assets shown on the SII Balance sheets, the SII values and values for the corresponding assets shown in the corresponding proforma or audited financial statements are summarised in the table below:

	Solvenc	y II Balance	Sheet		Finar	ncial Statem	ents
As at 31 December 2021	TWGE	LGI	LGL	1	WGE	LGI	LGL
£'000							
Goodwill & Intangible Assets	-	-	-	12	,834	-	-
Deferred acquisition costs	-	-	-	43	,668	22,953	-
Deferred tax assets	2,689	312	-		648	-	-
Property, plant & equipment held for	4 040				474		
own use	1,018	-	-		171	-	-
Investments, comprising:	192,194	57,864	4,185	190,	845	57,314	4,183
Bonds comprising:	187,150	54,416	1,151	185	,807	53,871	1,148
Government Bonds	23,920	7,034	1,001	23	,777	6,988	998
Corporate Bonds	162,855	47,007	150	162	,030	46,884	150
Collateralised securities	375	375	-		-	-	-
Equities - unlisted	-	2,319	-		-	2,319	-
Collective Investments Undertakings	5,044	1,129	3,034	5	,038	1,124	3,034
Deposits other than cash equivalents	-	-	-		-	-	-
Loans and mortgages	-	-	-		-	-	-
Reinsurance recoverables	11,829	3,290	(3)	28	,442	10,231	-
Deposits to cedants	-	-	-		-	-	-
Insurance and intermediaries	(2.09/	<u></u>		77	E 47	22 422	
receivables	62,086	22,423	-	11	,547	22,423	-
Reinsurance receivables	2,154	1,849	-	2	,154	1,849	-
Receivables (trade, not insurance)	15,958	1,885	1,009	18	,363	2,606	1,012
Cash and cash equivalents	48,025	11,613	501	48	,025	11,613	501
Other assets	-	-	-		-	-	-
Total assets	335,953	99,236	5,692	422,	698	128,989	5,696



	Solveno	y II Balance	Sheet	Fina	ancial Statem	nents
As at 31 December 2020	TWGE	LGI	LGL	TWO	E LGI	LC
£'000						
Goodwill & Intangible Assets	-	-	-	12,282	- 2	
Deferred acquisition costs	-	-	-	57,284	4 29,034	
Deferred tax assets	2,322	369	-	2,322	- 2	
Property, plant & equipment held for	4 020				4	
own use	1,939	-	-	444		
Investments, comprising:	204,113	67,212	6,402	202,774	66,751	6,395
Bonds comprising:	194,764	60,346	1,648	193,458	3 59,870	1,641
Government Bonds	30,251	7,224	1,347	30,069	9 7,195	1,341
Corporate Bonds	164,513	53,122	300	163,388	3 52,675	300
Collateralised securities	-	-	-			
Equities - unlisted	385	2,655	-	39:	3 2,712	-
Collective Investments Undertakings	6,371	1,617	4,754	6,37	l 1,617	4,754
Deposits other than cash equivalents	2,594	2,594	-	2,552	2,552	-
Loans and mortgages	-	-	-			
Reinsurance recoverables	10,668	5,187	5	34,852	2 14,679	9
Deposits to cedants	-	-	-			-
Insurance and intermediaries	46 700	15 440	577	70.249	ארא רר נ	574
receivables	46,709	15,442	577	79,268	3 32,434	576
Reinsurance receivables	1,674	1,322	-	1,68	1,350	
Receivables (trade, not insurance)	15,874	17,831	283	2,550	5 1,472	285
Cash and cash equivalents	58,676	6,435	390	58,69 ⁻	6,552	390
Other assets	-	-	-	2,980	543	7
Total assets	341,974	113,798	7,657	455,139	152,816	7,662

Goodwill and Intangible Assets

On the SII balance sheet goodwill and intangible assets are valued at zero.

In the financial statements, goodwill represents the excess of acquisition costs over the net fair value of identifiable assets acquired and liabilities assumed in a business combination. The cost of the acquisition is the amount of cash paid and the fair value of other purchase consideration. Other intangible assets are initially recognised at cost.

Goodwill and other intangibles are amortised in the financial statements over the expected useful economic lives and tested for impairment at least annually.

Unlisted Equities

TWGE Group's unlisted equities are held at fair value on the SII balance sheet. In the financial statements the investments are held at the lower of cost and net realisable value.

Deferred acquisition costs

The table above includes deferred acquisition costs, which are shown as a separate asset in the financial statements. In the financial statements acquisition costs comprise all direct and indirect costs arising from the conclusion of insurance contracts. Acquisition costs are deferred to the extent that they are



recoverable out of future revenue margins and are amortised in accordance with the pattern of emergence of future related margins.

Under SII deferred acquisition costs are valued at zero.

Deferred tax assets

Deferred tax arises from timing differences that are differences between taxable profits and total comprehensive income. These timing differences arise from the inclusion of income and expense in tax assessments in periods different from those in which they are recognised in the financial statements.

Deferred tax is recognised on all timing differences at the reporting date except for certain exceptions. Unrelieved tax losses and other deferred tax assets are only recognised when it is probable that they will be recovered against the reversal of deferred tax liabilities or other future taxable profits.

Deferred tax is measured using tax rates that have been enacted or substantively enacted by the period end and that are expected to apply to the reversal of the timing difference.

Deferred tax assets are recognised on the same basis for SII and in the financial statements. However, valuation differences between SII and the financial statements, upon which the tax is calculated, for technical provisions and in respect of other assets and liabilities give rise to a reduction in the overall deferred tax assets.

The deferred tax assets arise due to net operating losses brought forward from prior years for tax purposes that are available to offset against future taxable profits. Assurant Europe Group reviews the likelihood of recovery of the deferred tax assets based on the expected profitability over the business planning horizon and with due regard to known changes in respect of the relevant tax regulation over that period.

Property, plant, and equipment held for own use

Property, plant, and equipment is held at depreciated cost in the financial statements. For SII, property, plant and equipment has been valued at net book value. Property leases have been recognised for Solvency II purposes at their right of use value as at year end.

Investments and Loans and mortgages

TWGE Group measures its investments at fair value on the SII balance sheet. The Group uses an exit price for its fair value measurements. An exit price is defined as the amount received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date.

Fair values of financial instruments traded in active markets are based on quoted bid prices on the balance sheet date. A market is regarded as active if quoted prices are readily and regularly available from an exchange, dealer, broker, industry group, pricing service, or regulatory agency, and those prices represent actual and regularly occurring market transactions on an arm's length basis. If listed prices or quotations are not available, fair value is determined by reference to prices for similar instruments, quoted prices or recent transactions in less active markets, or internally developed models that primarily use, as inputs, market based or independently sourced parameters. All investments are valued based on quoted prices. A consistent valuation method was applied across all investments.



The difference between the SII value of investments in the table above is due to a difference in the classification of accrued investment income, which is recognised in investments for SII and Other assets in the financial statements.

Reinsurance recoverables

Reinsurance recoverables are valued according to the SII technical provision principles as explained in Section D2.

Deposits to cedants, insurance and Intermediaries receivables and reinsurance receivables

Receivables are measured at the undiscounted amount of the cash or other consideration expected to be received, net of any allowance for impairment.

Cash and cash equivalents

Cash and cash equivalents are recognised at fair value which is not considered to be materially different to cost.

Other Assets

Prepaid expenses and advance commissions represent the deferral of expenses paid for accounting purposes until they have been deemed to be consumed. In the SII balance sheet these assets are valued at zero unless the Group has a contractual ability to recover all or part of the asset from the third party in result of the termination of the arrangement. Where the group has such ability, the assets are recognised at the contractual amount recoverable less any allowance for impairment. These assets are recognised at amortised cost in the financial statements.

As noted above under "Investments and Loans and mortgages", accrued investment income is reported as part of Other Assets in the financial statement but is included in the valuation of the related investment for SII reporting.

Any other assets are valued at fair value that is not considered to be materially different to the amortised cost basis as recorded per the financial statements.

Changes to the recognition and valuation bases

There have been no material changes to the recognition and valuation bases in the reporting period.



D.2 Technical provisions

Results

TWGE Group's technical provisions by material line of business as at 31 December 2021 are set out in reporting templates 12.01.02 Life and Health SLT Technical Provisions (for LGI and LGL) and also 17.01.02 Non-Life Technical Provisions (LGI and LGL).

	Fire & Other	Misc.				
As at 31 December 2021	Damage to	Financial	Income			
£'000	Property*	Loss	protection	Health	Life	Total
TWGE Group						
Gross best estimate	8,524	41,944	-	23,527	2,876	76,871
Reinsurance recoverable	(3,664)	(8,094)	-	(45)	(26)	(11,829)
Net best estimate	4,859	33,851	-	23,483	2,849	65,042
Risk margin	554	3,758	-	2,982	79	7,372
Total technical provisions	5,413	37,608	-	26,465	2,928	72,414
LGI						
Gross best estimate	3,037	15,095				18,133
Reinsurance recoverable	(669)	(2,621)				(3,290)
Net best estimate	2,368	12,474				14,843
Risk margin	272	1,472				1,744
Total technical provisions	2,640	13,947				16,587
LGL						
Gross best estimate					344	344
Reinsurance recoverable					3	3
Net best estimate					347	347
Risk margin					16	16
Total technical provisions					363	363



	Fire & Other	Misc.				
As at 31 December 2020	Damage to	Financial	Income	1 1 1 + b	1:6-	Tatal
£'000	Property*	Loss	protection	Health	Life	Total
TWGE Group						
Gross best estimate	16,137	36,248	6	28,599	2,207	83,197
Reinsurance recoverable	(4,066)	(6,437)	-	(143)	(22)	(10,668)
Net best estimate	12,071	29,811	6	28,456	2,185	72,529
Risk margin	1,105	3,828	1	2,941	40	7,915
Total technical provisions	13,176	33,639	7	31,397	2,225	80,444
LGI						
Gross best estimate	7,011	16,900				23,911
Reinsurance recoverable	(1,666)	(3,521)		· ·		(5,187)
Net best estimate	5,345	13,379		•		18,724
Risk margin	688	1,721				2,409
Total technical provisions	6,033	15,100		•		21,133
LGL						
Gross best estimate				18	355	373
Reinsurance recoverable				(9)	5	(4)
Net best estimate				9	360	369
Risk margin				-	20	20
Total technical provisions				9	380	389

*direct and proportional reinsurance

Bases, methods, and main assumptions

Under Solvency II, liabilities must be valued at the amount for which they could be transferred between knowledgeable parties.

Technical provisions are defined as the sum of a best estimate and a risk margin. The best estimate is the probability-weighted average of all future cash flows and the risk margin is the cost of providing the solvency capital requirement necessary to support the liabilities.

The liabilities valued in the technical provisions are those associated with existing contracts at the valuation date. Under Solvency II, contracts must be valued if there is a legal obligation to provide cover even if this is before the commencement date of the policy which is different to the approach under UK GAAP.

The non-life business of TWGE is split into homogeneous risk groupings referred to as model points. These homogeneous risk groups split the business by currency, cover, underlying product and sometimes client.

The technical provisions for each model point are calculated using a cash-flow model. This is carried out by predicting the expected cash-flow for each model point separately for each future year until all existing contracts have expired.

Expenses are projected for the cash-flow projections and allocated between model points and currency and between earned and unearned exposure.



The best estimate is calculated separately for premium provisions and claim provisions. Premium provisions are established in respect of unearned exposure and claims provisions are established in respect of earned exposure.

Gross cash-flows are calculated separately from reinsurance cash flows to recognise if there are significant differences in the timing of these cash flows.

The best estimates are calculated separately for each material currency.

The assumptions underlying the calculation of the technical provisions are derived based on the assumption that AEI and LGI will continue to write new business, and that LGL and AEL will not write any new business.

The most material assumptions are those relating to the loss assumptions and the future earned premium. The loss assumptions are outputs from the existing claims reserving process and the future earned premium assumptions are reconciled with the financial statements.

The material assumptions used in the calculation of the Technical Provisions are presented annually to the ARCC for approval by the Board.

Discounting

The yield curve is required in order to discount future cash-flows. This enables future cash flows to be evaluated in present-value terms. The present value of future liability cash-flows must be evaluated as part of the best estimate liabilities calculation. The yield curve, which is used in the discounting process, represents a risk-free curve.

The risk-free rate of return is the theoretical interest rate that could be earned on an absolutely risk-free investment over a specified period of time. In practice, there is no such thing as an absolutely risk-free investment, as even the most secure investments carry a very small amount of risk. Typically, government bond yields offer a good approximation to a risk-free rate of return. The risk-free rate of return varies according to the term and currency of an investment.

A different risk-free yield curve is required for each currency, in order to reflect the different cost of borrowing in different currencies. The yield curve is published by the Bank of England

The yield curve is defined based on the zero-coupon swap rates which are currently available in the market. Hence the yield curve assumptions are based on "up-to-date and credible information and realistic assumptions" and are consistent with Article 77 of the Solvency II Directive.

The risk margin is the cost of providing an amount of eligible own funds equal to the Solvency Capital Requirement necessary to support the liabilities.

The Risk margin is the present value of the SCR discounted using the risk-free rate multiplied by the Cost of Capital rate of 6%.

The SCR at the valuation date is calculated using the standard formula. The calculation of the SCR assumes that the existing portfolio including all current reinsurance remains the same. The SCR for Risk Margin covers underwriting risk for the existing portfolio (i.e., no new business), the credit risk associated with reinsurance, intermediaries and policyholders and operational risk. Market risk is removed.



The calculation of the SCR for the Risk Margin calculation follows the same methodology as that used to calculate the SCR.

The SCR for future time periods, until the business is fully run off, is approximated based on the assumption that the SCR is proportional to the discounted cash flow excluding risk margin in future years.

The SCR for Risk Margin is calculated as a whole and is then allocated to line of business in order to be added to the discounted best estimate to calculate the total Technical Provision.

The total Risk Margin is allocated to line of business in line with the SCR calculated for each line of business.

Risk Margins are not required in respect of reinsurance recoverable as risk margins are calculated at a net rate.

Data

The data underlying the calculation of the technical provisions is either taken from the operating systems or from financial statements and financial forecasts. The actuarial function extracts the information and conducts a detailed reconciliation of the data with that held on the source systems and the financial ledger. The process used by the actuarial function to ensure that the data underlying the calculation of the technical provisions is complete, accurate and appropriate for use is subject to external scrutiny as part of the audit process.

Level of uncertainty

There are several areas of uncertainty in the calculation of the Technical Provisions.

Claims reserving is carried out using standard actuarial methods of projecting the paid (or known) claims to estimate the ultimate claim experience. These methods are generally based on the assumption that the future experience will develop in the same way as historic experience. There is uncertainty in the actual future development patterns, for example due to changes in handling processes such as innovative ways to settle a claim as fast as possible.

Since the majority of the business in TWGE is related to physical property there is the key uncertainty of the severity of claims and the additional costs associated with this. The evolution of products such as electrical parts in electrical appliances may result in higher settlement amounts. The frequency and severity assumptions are derived using historic data and reviewed by the Reserving Forum prior to use in the calculation of the Technical Provisions.

The expense loading is calculated as a proportion of premium. The expenses and premiums in the business plan are compared to derive an expense loading (as a percentage of premium). This yields an estimated expense cash-flow for the technical provisions. The key area of uncertainty is the emergence of other unexpected costs that are not accounted for in the business plan.

Uncertainty in respect of other business is not material.

Differences between Solvency II and the valuation bases for financial statements

The most material assumptions used in the calculation of the Solvency II best estimates are based on existing Assurant processes which are the same as those used in the preparation of the financial statements.



The methodology for the calculation of the premium provision under Solvency II is fundamentally different to that used in the financial statements. The Premium provision is based on the probability-weighted average of future cashflows related to policies within contract boundaries whereas UK GAAP unearned premium reserve is an allocation of premium income to the remaining time to expiry of the insurance contracts already issued. Though not directly comparable the main difference arises due to the recognition of future profit on issued policies and expected profit in future premiums.

Claims Provision

The calculation of the Solvency II best estimate claims provision is based closely on the UK GAAP valuation. Under Solvency II, as applied in the UK, additional adjustments are made to allow for Events Not in Data (ENIDs), an estimate for unknown liabilities not yet captured by the actuarial estimates and discounting.

Risk Margin

For Solvency II, risk margin is calculated using a cost of capital approach which involves calculating the cost of holding the SCR (per Standard Formula calculation) at each future time period until the technical provisions at the reporting date have run off. The amounts are then discounted back to the current time period. The calculation excludes new business and market risk.

No Risk Margin is recognised under UK GAAP and Dutch GAAP, however LGL recognises technical provisions on a Solvency II basis which includes risk margin.

Discounting

Under Solvency II the best estimate technical provisions are discounted but are undiscounted under UK GAAP.

The main differences between technical provisions as shown in the financial statements and the Solvency II technical provisions are shown in the table below:

All lines of business As at 31 December 2021 £'000	TWGE Group Unaudited	LGI Unaudited	LGL Unaudited
Technical provisions per financial statements*	106,019	14,393	363
Inclusion of debtors/creditors not yet due	(13,407)		
Adjustment to best estimate claims reserves	1,592	(55)	
Events not in data	581	581	
Difference in expense assumptions	8,783	2,348	
Discounting	77	(150)	
Embedded profit	(38,603)	(2,275)	
Risk Margin	7,372	1,744	
Technical provisions per SII balance sheet	72,414	16,587	363



All lines of business	TWGE Group	LGI	LGL
As at 31 December 2020 £'000	Unaudited	Unaudited	Unaudited
Technical provisions per financial statements*	124,832	17,712	389
Inclusion of debtors/creditors not yet due	(16,161)		
Adjustment to best estimate claims reserves	(42,459)	(47)	
Events not in data	642	642	
Difference in expense assumptions	7,083	1,666	
Discounting	760	17	
Embedded profit	(1,266)	(1,266)	
Risk Margin	7,014	2,409	
Technical provisions per SII balance sheet	80,445	21,133	389

* unearned premium reserve less deferred acquisition costs plus claims reserves and claims equalisation reserve, net of reinsurance.

Matching Adjustment

TWGE Group has not applied the matching adjustment referred to in Article 77b of Directive 2009/138/EC.

Volatility adjustment

TWGE Group has not used the volatility adjustment referred to in Article 77d of Directive 2009/138/EC.

Transitional risk-free interest rate-term structure

TWGE Group (Including LGI and LGL) has not applied the transitional risk-free interest rate-term structure referred to in Article 308c of Directive 2009/138/EC.

Transitional deductions

TWGE Group has not applied the transitional deduction referred to in Article 308d of Directive 2009/138/EC.

Reinsurance

Reinsurance recoverables represent the net discounted cash flow expected to be received from TWGE Group's reinsurers. TWGE Group utilises a variety of reinsurance treaties, primarily of a quota share nature, in order to share risk by ceding back to a client's captive or to remove risks underwritten that are outside of the group's appetite.

Material changes in the relevant assumptions made in the calculation of technical provisions

No material changes have arisen in the assumptions made in the calculation of technical provisions in the period.



D.3 Other liabilities

Solvency II Other Liabilities	TWGE Group	LGI	LGL
As at 31 December 2021			
£'000			
Insurance creditors, reinsurance creditors, trade payables		10 717	(20
and other financial liabilities	116,483	43,717	638
Other liabilities	11,037	-	-
Total Other Liabilities	127,520	43,717	638
Solvency II Other Liabilities	TWGE Group	LGI	LGL
As at 31 December 2020			
£'000			
Insurance creditors, reinsurance creditors, trade payables	~~~~		
and other financial liabilities	90,007	37,895	2,858
Other liabilities	14,297	-	-
Total Other Liabilities	104,304	37,895	2,858
Financial Statements Other Liabilities	TWGE Group	LGI	LGL
As at 31 December 2021			
£'000			
Insurance creditors, reinsurance creditors and trade	122 200	40 445	638
payables.	132,280	49,665	020
Other liabilities	318	148	-
Total Other Liabilities	132,598	49,813	638
Financial Statements Other Liabilities	TWGE Group	LGI	LGL
As at 31 December 2020			
£'000			
Insurance creditors, reinsurance creditors and trade	89,624	37,945	2,858
payables.	07,024	57,775	2,030
Other liabilities	25,523	9,403	-
Total Other Liabilities	115,147	47,348	2,858

Deferred tax liabilities

Deferred tax arises from timing differences that are differences between taxable profits and total comprehensive income. These timing differences arise from the inclusion of income and expense in tax assessments in periods different from those in which they are recognised in the financial statements.

Deferred tax is recognised on all timing differences at the reporting date except for certain exceptions.

Deferred tax is measured using tax rates that have been enacted or substantively enacted by the period end and that are expected to apply to the reversal of the timing difference.

Deferred tax liabilities are recognised on the same basis for SII and in the financial statements. However, valuation differences between SII and the financial statements, upon which the tax is





calculated, for technical provisions and in respect of other assets and liabilities give rise to differences between the amounts reported.

The deferred tax liability in the TWGE Group proforma consolidated financial statements relates to deferred tax recognised in respect of goodwill and intangibles arising on consolidation that are being amortised to the UK GAAP profit and loss account over those assets' useful economic lives of up to 10 years. As the assets only arise on consolidation, they are not taxable and therefore give rise to a timing difference. Under SII the goodwill and intangible assets are valued at zero and therefore no deferred tax timing difference arises.

Deferred tax liabilities in the TWGE Group SII balance sheet arise due to the tax impact of the other SII valuation adjustments.

Insurance and Intermediary Payables, Trade Payables and Other Liabilities

For SII, liabilities other than technical provisions are valued at the amount for which they could be transferred, or settled, between knowledgeable willing parties in an arm's length transaction. When valuing liabilities, no adjustment to take account of the own credit standing of the issuer is made. In the financial statements, liabilities are valued at amortised cost.

There are no material differences between the valuation bases, methods and main assumptions used by TWGE Group, LGI or LGL for the valuation for solvency purposes and those used for the valuation in the relevant financial statements. The small differences in respect of Other Liabilities relates to reinsurance deferred acquisition costs which are valued at zero for SII (refer also to disclosure in respect of deferred acquisition costs in D.1.)

Other liabilities included above relate to accruals, deferred income, and other amounts payable that have not been categorised as insurance or trade payables for the purpose of reporting.

TWGE Group, LGI and LGL have no liabilities related to defined benefit pension schemes.

Changes to the recognition and valuation bases

There have been no material changes to the recognition and valuation bases in the reporting period.

D.4 Alternative methods for valuation

No alternative methods of valuation have been used.

D.5 Any other disclosures

There are no material differences between the valuation bases for the consolidated information provided for TWGE Group and those used for the solo entity information for LGI and LGL.



E Capital management

E.1 Own funds

Capital Management Policy

The TWGE Group internal capital target is to hold the Pillar 1 SCR, or the requirement identified during the ORSA process if higher, plus a Board approved buffer. Separate buffers are set for TWGE Group, LGI and LGL. The buffers to be held are set annually, having regard to the results of stress tests applied to projections over the three-year planning period. The Board will also consider whether to dividend any surplus capital above the target to TWGE Group's parent or to release capital out of the insurance firms for use elsewhere in the group.

TWGE Group's, LGI's and LGL's capital positions are formally assessed quarterly, and reported to the ARCC, to ensure that own funds continue to meet the targets set.

Own Funds

Available own funds for TWGE Group, LGI and LGL comprise:

As at 31 December 2021	TWGE Group	LGI	LGL
£'000			
Tier 1	121,501	35,331	4,695
Tier 2	-	-	-
Tier 3	2,689	312	0
Available Own Funds	124,190	35,643	4,695
As at 31 December 2020	TWGE Group	LGI	LGL
£'000			
Tier 1	137,235	42,213	4,404
Tier 2	-	-	-
Tier 3	2,322	368	-

Tier 1 own funds have three components: share capital, share premium and the reconciliation reserve. The reconciliation reserve comprises retained earnings and other distributable reserves as per the financial statements adjusted for SII valuation differences.

Tier 3 capital comprises deferred tax assets relating to timing differences and unutilised tax losses that are expected to be recovered against future taxable profits.

The available own funds for the TWGE Group were impacted by dividend payments of £11m made during the year as part of the Groups capital management plan.



Available own funds for TWGE Group decreased by £15,367k during the year. The own funds further increased in the year due to the performance of the Group as described in Section A and the performance of AEI and AEL (as disclosed within the AEI and AEL SFCRs).

LGI available own funds were £6,938k lower than prior year due to dividends of £4m paid to its immediate shareholder TWGE. The balance of the movement is explained by an adverse performance in the year as described in Section A.

LGL available own funds were £291k higher than 2020.

The amount of Tier 2 and Tier 3 own funds that are eligible to be set against the SCR is restricted to 50% of that requirement.

Eligible own funds to meet SCR for TWGE, LGI and LGL comprise:

As at 31 December 2021	TWGE Group	LGI	LGL
£'000			
Tier 1	121,501	35,331	4,695
Tier 2	-	-	-
Tier 3	2,689	312	0
Eligible Own Funds to meet SCR	124,190	35,643	4,695
As at 31 December 2020	TWGE Group	LGI	LGL
£'000			
Tier 1	137,235	42,213	4,404
Tier 2	-	-	-
Tier 3	2,322	368	-
Eligible Own Funds to meet SCR	139,557	42,581	4,404

Available own funds to meet MCR for TWGE Group, LGI and LGL are shown below:

As at 31 December 2021	TWGE Group	LGI	LGL
£'000			
Tier 1	121,501	35,331	4,695
Tier 2	-	-	-
Tier 3	-	-	-
Available Own Funds to meet MCR	121,501	35,331	4,695



As at 31 December 2020	TWGE Group	LGI	LGL
£'000			
Tier 1	137,235	42,213	4,404
Tier 2	-	-	-
Tier 3	-	-	-
Available Own Funds to meet MCR	137,235	42,213	4,404

Eligible own funds to meet MCR are the same as available own funds.

Eligible own funds for TWGE Group to meet the MCR are £121,500k in 2021 (2020: £137,235k). The decrease is explained above.

The main differences between equity as shown in the proforma or audited financial statements and the excess of assets over liabilities as calculated for solvency purposes are shown in the table below:

As at 31 December 2021	TWGE Group	LGI	LGL
£'000			
Equity per financial statements	121,254	37,603	4,695
Valuation of goodwill and intangibles	(12,834)	-	-
Property, plant and equipment valuation differences	(171)	-	-
Difference between the valuation of technical provisions on a UK GAAP basis and under Solvency II	35,672	(2,194)	-
Other valuation differences	(17,555)	(226)	-
Deferred tax adjustment	(2,176)	460	-
Excess of assets over liabilities for solvency purposes	124,190	35,643	4,695

As at 31 December 2020	TWGE Group	LGI	LGL
£'000			
Equity per financial statements	136,386	52,710	4,404
Valuation of goodwill and intangibles	(12,282)	-	-
Property, plant and equipment valuation differences	-	-	-
Difference between the valuation of technical provisions on a UK GAAP basis and under Solvency II	45,445	(3,421)	-
Other valuation differences	(18,861)	(63)	-
Deferred tax adjustment	(4,089)	356	-
Excess of assets over liabilities for solvency purposes	146,557	49,581	4,404

In total TWGE & LGI each paid £11,000,000 of dividends during the year. £7,000,000 of which were deemed as foreseeable in 2020 and therefore recognised in Own funds in 2020.



Other valuation differences relate to differences between assets and liabilities valued on a Solvency II basis or on a financial statements basis as discussed in sections D.1 and D.3.

TWGE Group own funds are calculated on an accounting consolidation basis. There are no items included in TWGE Group own funds that are issued by an undertaking other than TWGE, the group insurance holding company.

No deductions are applied to own funds and there are no significant restrictions affecting their availability and transferability.

Neither the TWGE Group's nor the SII firms' own funds are subject to transitional arrangements and none have ancillary own funds.

E.2 Solvency Capital Requirement and Minimum Capital Requirement

The SCR and MCR for TWGE Group, LGI and LGL as at 31 December 2021 are:

As at 31 December 2021	TWGE Group	LGI	LGL
£'000			
Market Risk	19,112	4,708	289
Counterparty Default Risk	12,176	4,210	175
Non-Life Underwriting Risk	40,803	10,328	-
Life Underwriting Risk	614	-	44
Health Underwriting Risk	2,619	-	-
Sum of risk modules	75,324	19,246	508
Diversification between risk modules	(18,402)	(4,271)	(119)
Basic SCR	56,922	14,975	389
Operational Risk	7,140	1,129	2
Standard Formula SCR	64,062	16,104	391
MCR	21,926	4,658	3,126



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As at 31 December 2020	TWGE Group	LGI	LGL
£'000			
Market Risk	22,558	7,172	564
Counterparty Default Risk	13,097	6,004	134
Non-Life Underwriting Risk	42,051	19,323	-
Life Underwriting Risk	170	-	46
Health Underwriting Risk	2,882	9	-
Sum of risk modules	80,758	32,508	744
Diversification between risk modules	(20,059)	(6,667)	(118)
Basic SCR	60,699	25,841	626
Operational Risk	3,434	2,622	43
Standard Formula SCR	64,133	28,463	669
MCR	22,585	7,116	3,338

The LGL SCR is calculated using the Standard Formula. TWGE and LGI makes use of an undertaking specific parameters which was approved in 2016 to modify the standard formula.

The TWGE Group SCR is calculated on an accounting consolidation basis ("method 1") and relates to fully consolidated insurance undertakings, insurance holding companies and other ancillary service undertakings only. There are no components of the TWGE Group SCR arising from other entities.

The MCR has been calculated using the linear calculation as set out in the SII Directive and noted in the accompanying QRTs.

Details of the SCR and MCR calculations, including the MCR inputs and floor, are provided in QRTs S.25.01 and S.28.01 in Appendix F.

The available SCR for the group were impacted by the capital management actions taken in preparation for Brexit and the Part VII transfer of The Groups' EU business into the new Dutch insurers.

TWGE Group's SCR has decreased £71k in the year.

LGI has experienced a decrease in SCR of £12,359k primarily due to the transfer out of all the companies EU business 2020.

The MCR for LGI is the linear MCR and therefore moves in line with the SCR.

LGL's SCR has fallen due to the transfer out of all the companies EU business in 2020. However, as the SCR is below the MCR, SCR movements do not affect LGL's capital requirement.

The MCR is at the absolute floor required by the SII regulation, which is based in Euros, and only changes when the Eurosterling rates that firms are required to apply in the calculation change, which occurs annually.



E.3 Use of the duration-based equity risk sub-module in the calculation of the Solvency Capital Requirement

Neither TWGE Group, LGI nor LGL make use of the duration-based equity risk sub-module in the calculation of the SCR.

E.4 Differences between the standard formula and any internal models used

The Standard Formula is used in the calculation of the TWGE group SCR and the solo SCRs for LGI and LGL.

E.5 Non-compliance with the minimum capital requirement and significant non-compliance with the solvency capital requirement

During the year there were no instances of non-compliance with either the SCR or MCR for TWGE Group, LGI or LGL.

E.6 Any other disclosures

COVID-19

As described in Section A.1, there are various risks that may arise due to the disruption caused by COVID19. Management is monitoring the impacts of these on the Group's and SII insurers' capital position and plans.

There is no other material information to disclose regarding the capital management of TWGE Group, LGI or LGL.



F. Appendices

Public Group QRTs - TWG Europe Limited, London General Insurance Company Limited, London General Life Company Limited



Balance Sheet

The Warranty Group Europe

G.02.01.02

		Solvency II value
	Assets	C0010
R0030	Intangible assets	0
	Deferred tax assets	2,689
R0050	Pension benefit surplus	0
R0060	Property, plant & equipment held for own use	1,018
R0070	Investments (other than assets held for index-linked and unit-linked contracts)	192,194
R0080	Property (other than for own use)	0
R0090	Holdings in related undertakings, including participations	0
R0100	Equities	0
R0110	Equities - listed	0
R0120	Equities - unlisted	0
R0130	Bonds	187,149
R0140	Government Bonds	23,920
R0150	Corporate Bonds	162,855
R0160	Structured notes	0
R0170	Collateralised securities	375
R0180	Collective Investments Undertakings	5,044
R0190	Derivatives	0
R0200	Deposits other than cash equivalents	0
R0210	Other investments	0
R0220	Assets held for index-linked and unit-linked contracts	0
R0230		0
R0240	Loans on policies	0
R0250	Loans and mortgages to individuals	0
R0260	Other loans and mortgages	0
R0270	Reinsurance recoverables from:	11,829
R0280	Non-life and health similar to non-life	11,758
R0290	Non-life excluding health	11,758
R0300	Health similar to non-life	0
R0310	Life and health similar to life, excluding health and index-linked and unit-linked	71
R0320	Health similar to life	45
R0330	Life excluding health and index-linked and unit-linked	26
R0340	Life index-linked and unit-linked	0
R0350	Deposits to cedants	0
	Insurance and intermediaries receivables	62,086
	Reinsurance receivables	2,154
	Receivables (trade, not insurance)	15,958
R0390	Own shares (held directly)	0
R0400	Amounts due in respect of own fund items or initial fund called up but not yet paid in	0
R0410	Cash and cash equivalents	48,025
R0420	Any other assets, not elsewhere shown	0
R0500	,	335,953

		Solvency II value
	Liabilities	C0010
R0510	Technical provisions – non-life	54,780
R0520	Technical provisions – non-life (excluding health)	54,780
R0530	TP calculated as a whole	0
R0540	Best Estimate	50,468
R0550	Risk margin	4,311
R0560	Technical provisions - health (similar to non-life)	0
R0570	TP calculated as a whole	0
R0580	Best Estimate	0
R0590	Risk margin	0
R0600	Technical provisions - life (excluding index-linked and unit-linked)	29,464
R0610	Technical provisions - health (similar to life)	26,509
R0620	TP calculated as a whole	0
R0630	Best Estimate	23,527
R0640	Risk margin	2,982
R0650	Technical provisions – life (excluding health and index-linked and unit-linked)	2,954
R0660	TP calculated as a whole	0
R0670	Best Estimate	2,876
R0680	Risk margin	79
	Technical provisions – index-linked and unit-linked	0
R0700	TP calculated as a whole	0
R0710	Best Estimate	0
R0720	Risk margin	0
	Contingent liabilities	0
	Provisions other than technical provisions	5,430
	Pension benefit obligations	0
	Deposits from reinsurers	0
	Deferred tax liabilities	4,565
R0790		0
	Debts owed to credit institutions	0
	Financial liabilities other than debts owed to credit institutions	1,042
	Insurance & intermediaries payables	77,229
	Reinsurance payables	10,813
	Payables (trade, not insurance)	28,442
	Subordinated liabilities	0
R0860	Subordinated liabilities not in Basic Own Funds	0
R0870	Subordinated liabilities in Basic Own Funds	0
R0880		0
R0900	Total liabilities	211,764
K1000	Excess of assets over liabilities	124,190



	Premium, Claims and expenses by line of business - Table 1	G.05.01.02.01						
			Line of Business for: r					
			reinsurance obligation					
			accepted proporti					
					Total			
			Fire and other damage	Miscellaneous financial				
			to property insurance	loss				
			C0070	C0120	C0200			
	Premiums written							
R0110	Gross - Direct Business	R0110	120,204	37,834	158,037			
R0120	Gross - Proportional reinsurance accepted	R0120	0	-2	-2			
R0130	Gross - Non-proportional reinsurance accepted	R0130			0			
R0140	Reinsurers' share	R0140	54,382	7,435	61,817			
R0200	Net	R0200	65,822	30,397	96,219			
	Premiums earned							
R0210	Gross - Direct Business	R0210	122,969	53,144	176,113			
R0220	Gross - Proportional reinsurance accepted	R0220	0	1,403	1,403			
R0230	Gross - Non-proportional reinsurance accepted	R0230	F4 242	12.676	0			
R0240 R0300	Reinsurers' share Net	R0240 R0300	54,243 68,727	12,676 41,871	66,918 110,598			
RUSUU	Claims incurred	RUSUU	08,727	41,071	110,398			
R0310	Gross - Direct Business	R0310	41,314	8,961	50,274			
R0320	Gross - Proportional reinsurance accepted	R0320	-5	-118	-123			
R0330	Gross - Non-proportional reinsurance accepted	R0330			0			
R0340	Reinsurers' share	R0340	20,292	2,873	23,166			
R0400	Net	R0400	21,017	5,969	26,986			
	Changes in other technical provisions							
R0410	Gross - Direct Business	R0410	0	0	0			
R0420	Gross - Proportional reinsurance accepted	R0420	0	0	0			
R0430	Gross - Non- proportional reinsurance accepted	R0430	0		0			
R0440 R0500	Reinsurers'share Net	<u>R0440</u> R0500	0	0	0			
R0500 R0550	Net Expenses incurred	R0550	48,679	33,466	82,145			
R1200	Other expenses	R1200	40,073	55,400	0			
R1200	Total expenses	R1200			82,145			
	i etai espeneez							



Premium, Claims and expenses by line of business - Table 2

The Warranty Group Europe

	Line of Business f	or: life insurance	
	Health insurance	Other life insurance	Total
	C0210	C0240	C0300
Premiums written			
410 Gross	5,789	345	6,135
420 Reinsurers' share	0	10	11
500 Net	5,789	335	6,124
Premiums earned			
510 Gross	6,768	1,083	7,850
520 Reinsurers' share	3	23	26
600 Net	6,765	1,059	7,824
Claims incurred	0.770	5 0	0 = 0 0
610 Gross	3,753	-53	3,700
620 Reinsurers' share	2	54	56
700 Net	3,751	-107	3,644
Changes in other technical provisions			
710 Gross	0	-16	-16
720 Reinsurers' share	0	0	0
800 Net	0	-16	-16
900 Expenses incurred	4,667	780	5,448
00 Other expenses		!	0
0 Total expenses			5,448

G.05.01.02.02



Premium, claims and expenses by country

G.05.02.01

		Home Country	Top 5 co	ountries (by amount o	f gross premiums w	ritten) - non-life o	bligations	Total Top 5 and home country
		C0010	C0020	C0030	C0040	C0050	C0060	C0070
R0010			IT	ES	DE	FR	NL	
		C0080	C0090	C0100	C0110	C0120	C0130	C0140
	Premiums written							
	Gross - Direct Business	27,678	18,921	33,123	34,789	9,154	5,217	128,883
R0120	Gross - Proportional reinsurance accepted	0	0	-2	0	0	0	-2
R0130	Gross - Non-proportional reinsurance accepted	0	0	0	0	0	0	0
	Reinsurers' share	10,220	17,078	397	6,957	30	65	34,748
R0200	Net	19,236	11,653	8,697	7,006	6,692	1,853	55,138
	Premiums earned			•				
	Gross - Direct Business	-17,999	19,161	32,686	37,088	11,316	7,664	89,916
	Gross - Proportional reinsurance accepted	0	0	-2	0	0	0	-2
R0230	Gross - Non-proportional reinsurance accepted	0	0	0	0	0	0	0
	Reinsurers' share	6,078	17,080	1,119	7,004	18	579	31,877
R0300	Net	28,767	7,739	8,040	5,546	8,622	2,194	60,907
	Claims incurred	0	0	0.00	0.00	0.00	0.00	
	Gross - Direct Business	9,132	5,978	5,844	12,656	2,982	1,082	37,674
	Gross - Proportional reinsurance accepted	0	0	-114	0	0	0	-114
R0330		0	0	0	0	0	0	0
	Reinsurers' share	0	5,932	51	2,258	3	42	8,287
R0400		10,199	895	2,665	2,433	2,416	1,006	19,614
	Changes in other technical provisions					•		
	Gross - Direct Business	0	0	0	0	0	0	0
	Gross - Proportional reinsurance accepted	0	0	0	0	0	0	0
	Gross - Non- proportional reinsurance accepted	0	0	0	0	0	0	0
	Reinsurers'share	0	0	0	0	0	0	0
R0500	Net	0	0	0	0	0	0	0
R0550	Expenses incurred	21,487	54,240	0	-2	0	-7	75,718
R1200	Other expenses							0
R1300	Total expenses							75,718
			Ten F	an untring (hu an aun		unitten) life ehl	and an a	
		Home Country		countries (by amount				Total Top 5 and home country
R1400		C0150	C0160	C0170	C0180	C0190	C0200	C0210
K1400		C0220	NL C0230	IE C0240	BE C0250	ES C0260	DE C0270	C0280
	Premiums written	CU220	CU23U	CU240	CU25U	CU260	CU270	CU280
D1410	Gross	2	5,773	0	0	0	0	5,774
	Reinsurers' share	0	0	0	0	0	0	0
R1420 R1500		-1	6,298	153	211	-5	0	5,774
KT 200	Premiums earned	- <u>-</u> 1	0,290	135	211	-5	0	3,774
P1510	Gross	2	6,257	0	0	0	0	6,259
	Reinsurers' share	0	0	0	0	0	0	0
R1520		-1	7,118	12	448	101	2	6,259
KI000	Claims incurred	-1	/,110	12	440	101	Z	0,239
R1610	Gross	-18	3,485	0	0	0	0	3,467
	Reinsurers' share	-18 -9	0	0	0	0	0	-9
R1620		-9	4,504	538	108	36	1	3,475
KT/00	Changes in other technical provisions	- 10	4,304	330	100		1	3,473
R1710	Gross	-16	0	0	0	0	0	-16
	Reinsurers' share	-16	0	0	0	0	0	0
R1720 R1800		283	1,455	-426	-129	0	0	-16
R1800 R1900		174	4,744	-426	0	0	0	4.918
R2500	Other expenses	1/4	4,/44	0	0	0	0	4,918
	Total expenses							4.918
R2000								4,910



	Own Funds	G.23.01.22				
		Total	Tier 1 - unrestricted	Tier 1 - restricted	Tier 2	Tier 3
	Basic own funds before deduction for participations in other financial sector	C0010	C0020	C0030	C0040	C0050
R0010	Ordinary share capital (gross of own shares)	75,109 0	75,109 0		0	
R0020 R0030	Non-available called but not paid in ordinary share capital at group level Share premium account related to ordinary share capital	0	0		0	
R0040	Iinitial funds, members' contributions or the equivalent basic own - fund item for mutual and mutual-type undertakings	0	0		0	
R0050		0		0	0	0
	Non-available subordinated mutual member accounts at group level Surplus funds	0	0	0	0	0
R0080	Non-available surplus funds at group level	0	0			
R0090		0		0	0	0
	Non-available preference shares at group level Share premium account related to preference shares	0		0	0	0
	Non-available share premium account related to preference shares at group level	0		0	0	0
R0130	Reconciliation reserve Subordinated liabilities	46,392 0	46,392	0	0	0
	Non-available subordinated liabilities at group level	0		0	0	0
R0160	An amount equal to the value of net deferred tax assets	2,689				2,689
	The amount equal to the value of net deferred tax assets not available at the group level Other items approved by supervisory authority as basic own funds not specified above	0	0	0	0	0
	Non available own funds related to other own funds items approved by supervisory authority	0	0	0	0	0
R0200	Minority interests (if not reported as part of a specific own fund item)	0	0	0	0	0
R0210	Non-available minority interests at group level	0	0	0	0	0
	Own funds from the financial statements that should not be represented by the reconciliation reserve and do not meet the criteria to be classified as Solvency II own funds					
R0220	Own funds from the financial statements that should not be represented by the reconciliation reserve and do not meet the criteria to be classified as Solvency II own funds	0				
D0230	Deductions Deductions for participations in other financial undertakings, including non-regulated undertakings carrying out financial activiti	0	0	0	0	0
	whereof deducted according to art 228 of the Directive 2009/138/EC	0	0	0	0	0
R0250		0	0	0	0	0
R0260		0	0	0	0	0
	Total of non-available own fund items Total deductions	0	0	0	0	0
	Total basic own funds after deductions	124,190	121,500	0	0	2,689
D0200	Ancillary own funds	0			0	
	Unpaid and uncalled ordinary share capital callable on demand Unpaid and uncalled initial funds, members' contributions or the equivalent basic own fund item for mutual and mutual - type					
R0310	undertakings, callable on demand	0			0	
	Unpaid and uncalled preference shares callable on demand	0			0	0
	A legally binding commitment to subscribe and pay for subordinated liabilities on demand Letters of credit and guarantees under Article 96(2) of the Directive 2009/138/EC	0			0	0
	Letters of credit and guarantees other than under Article 96(2) of the Directive 2009/138/EC	0			0	0
	Supplementary members calls under first subparagraph of Article 96(3) of the Directive 2009/138/EC	0			0	
R0370 R0380	Supplementary members calls - other than under first subparagraph of Article 96(3) of the Directive 2009/138/EC Non available ancillary own funds at group level	0			0	0
	Other ancillary own funds	0			0	0
R0400	Total ancillary own funds	0			0	0
	Own funds of other financial sectors Credit institutions, investment firms, financial institutions, alternative investment fund managers, UCITS management		-	-	_	
R0410	companies - total	0	0	0	0	
R0420 R0430		0	0	0	0	0
	Non regulated entities carrying out financial activities Total own funds of other financial sectors	0	0	0	0	0
	Own funds when using the D&A, exclusively or in combination of method 1					
R0450	Own funds aggregated when using the D&A and combination of method	0	0	0	0	0
R0460	Own funds aggregated when using the D&A and a combination of method net of IGT		0	0	0	0
R0520	Total available own funds to meet the consolidated group SCR (excluding own funds from other financial sector and from the	124,190	121,500	0	0	2,689
	undertakings included via D&A)			0	0	2,009
R0530 R0560	Total available own funds to meet the minimum consolidated group SCR Total eligible own funds to meet the consolidated group SCR (excluding own funds from other financial sector and from the	121,500 124,190	121,500 121,500	0	0	2,689
	Total eligible own funds to meet the minimum consolidated group SCR	121,500	121,500	0	0	
D0610	Consolidated Group SCR	21.026				
	Minimum consolidated Group SCR Ratio of Eligible own funds to the consolidated Group SCR (excluding other financial sectors and the undertakings	21,926				
R0630	included via D&A)					
R0650		5.5414				
R0660	Total eligible own funds to meet the group SCR (including own funds from other financial sector and from the undertakings included via D&A)	124,190	121,500	0		2,689
R0670	SCR for entities included with D&A method					
R0680	Group SCR	64,062				
R0690	Ratio of Eligible own funds to group SCR including other financial sectors and the undertakings included via D&A	1.9386				
	Reconciliation reserve	C0060				
	Excess of assets over liabilities	124,190				
R0710 R0720	Own shares (held directly and indirectly) Forseeable dividends, distributions and charges	0				
	Other basic own fund items	77,798				
R0740	Adjustment for restricted own fund items in respect of matching adjustment portfolios and ring fenced funds	0				
R0750		0				
R0760	Reconciliation reserve before deduction for participations Expected profits	46,392				
R0770	Expected profits included in future premiums (EPIFP) - Life business	0				
R0780		6,390				
00700	Total Expected profits included in future premiums (EPIFP)	6,390				



R0010 Market risk R0020 Counterparty default risk R0030 Life underwriting risk R0040 Health underwriting risk		Gross solvency capital requirement C0110 19,112 12,176 614	USP C0090	Simplifications
R0020Counterparty default riskR0030Life underwriting riskR0040Health underwriting risk		19,112 12,176	C0090	C0120
R0020Counterparty default riskR0030Life underwriting riskR0040Health underwriting risk		12,176		
R0040 Health underwriting risk		614		
		2,619		
R0050 Non-life underwriting risk R0060 Diversification		40,803 -18,402		
R0080 Diversification R0070 Intangible asset risk		-18,402		
R0100 Basic Solvency Capital Requirement		56,922		
Calculation of Solvency Capital Requirement		C0100		
R0130 Operational risk		7,140		
R0140 Loss-absorbing capacity of technical provisions				
R0150 Loss-absorbing capacity of deferred taxes				
R0160 Capital requirement for business operated in accordance	with Art. 4 of Directive 2003/41/EC			
R0200 Solvency capital requirement excluding capital add-	on	64,062		
R0210 Capital add-on already set				
R0220 Solvency capital requirement		64,062		
Other information on SCR R0400 Capital requirement for duration-based equity risk sub-m	adula			
R0410 Total amount of Notional Solvency Capital Requirements				
R0420 Total amount of Notional Solvency Capital Requirements				
R0430 Total amount of Notional Solvency Capital Requirements	-			
R0440 Diversification effects due to RFF nSCR aggregation for a	rticle 304			
R0470 Minimum consolidated group solvency capital requiremen		21,926		
Information on other entities				
R0500 Capital requirement for other financial sectors (Non-insur	rance capital requirements)	0		
Capital requirement for other financial sectors (Non-insur				
R0510 institutions, investment firms and financial institutions, a	Iternative investment funds			
managers. UCITS management companies	rance capital requirements)			
R0520 Capital requirement for other financial sectors (Non-insur Institutions for occupational retirement provisions	ance capital requirements) -			
R0530 Capital requirement for other financial sectors (Non-insur requirement for non- regulated entities carrying out finar				
R0540 Capital requirement for non-controlled participation requi		<u> </u>		
R0540 Capital requirement for hon-controlled participation requi	rements			
Overall SCR				
R0560 SCR for undertakings included via D and A				
R0570 Solvency capital requirement		64,062		

S ASSURANT

Undertakings i	n the scope of the group	G.32.01.22														
								Criteria of influence						Inclusion in the	8	Group solvency calculation
Country	Identification code of the undertaking	Type of code of the ID of the undertaking	Legal name of the undertaking	Type of undertaking	Legal form	Category (mutual/non mutual)	Supervisory Authority	% capital share	% used for the establishment of consolidated accounts	% voting rights	Other criteria	Level of influence	Proportional share used for group solvency calculation	YES/NO	Date of decision if art. 214 is applied	Method used and under method 1, treatment of the undertaking
C0010	C0020	C0030	C0040	C0050	C0060	C0070	C0080	C0180	C0190	C0200	C0210	C0220	C0230	C0240	C0250	C0260
GB	213800QOT4WOYBK3SN79	LEI	London General Insurance Company Limited	2	limited by shares	2	Prudential Regulation Authority	1.0000	1.0000	1.0000		1	1.0000			1
GB	213800HE9OSV4773SU18		London General Life Company Limited		limited by shares	2	Prudential Regulation Authority	1.0000	1.0000	1.0000		1	1.0000			1
GB	213800UHNTC599U19T78		TWG Services Limited	10	limited by shares	2	Financial Conduct Authority	1.0000	1.0000	1.0000		1	1.0000	1		1
GB	213800DN9XK5ME6AVH90	LEI	TWG Europe Limited	5	limited by shares	2		0.0000	0.0000	0.0000			0.0000	1		1
NL	2138006B4XXOR3EPC592	LEI	ASSURANT EUROPE INSURANCE N.V.	99	limited by shares	2	De Nederlandsche Bank	1.0000	1.0000	1.0000		1	1.0000			1
NL	213800AKZ9URZ73DRS89	LEI	ASSURANT EUROPE LIFE INSURANCE N.V.	99	limited by shares	2	De Nederlandsche Bank	1.0000	1.0000	1.0000		1	1.0000			1
NL	213800T8HSSCZXQJXY64	LEI	ASSURANT EUROPE SERVICES B.V.	99	limited by shares	2	Autoriteit Financiele Markten	1.0000	1.0000	1.0000	-	1	1.0000	1		1



London General Insurance

Minimum Capital Requirement - Only life or only non-life insurance or reinsurance activit P.28.01.01

	Linear formula component for non-life insurance and reinsurance obligations	C0010		
R0010	MCRNL Result	4,598	Net (of reinsurance/SPV) best estimate and TP calculated as a whole	Net (of reinsurance) written premiums in the last 12 month
R0030 R0040 R0050 R0060 R0070 R0080 R0090 R0100 R0110 R0120 R0120 R0130 R0140 R0150	Medical expenses insurance and proportional re- Income protection insurance and proportional re- Workers' compensation insurance and proportion. Other motor insurance and proportional re- insurance and proportional re- motor insurance and proportional re- insurance and proportional re- fire and other damage to property insurance and General liability insurance and proportional re- credit and suretyship insurance and proportional re- legal expenses insurance and proportional re- Miscellaneous financial loss insurance and prop Non-proportional casualty re- insurance Non-proportional marine, aviation and transpor Non-proportional property re- insurance	einsurance onal reinsurance al reinsurance rance roportional reinsurance nd proportional reinsurance asurance al reinsurance surance ortional reinsurance	C0020 0	C0030 0 0 0 0 0 1,579 0 0 0 0 15,877 0 0 0 0 0 0 0 0 0 0 0 0 0
	Linear formula component for life insurance and reinsurance obligations	C0040		
R0200	MCRL Result	0	Net (of reinsurance/SPV) best estimate and TP calculated as a whole	Net (of reinsurance/SPV) total capital at risk
R0220 R0230 R0240	Obligations with profit participation - guarantee Obligations with profit participation - future dis Index-linked and unit-linked insurance obligati Other life (re)insurance and health (re)insuranc Total capital at risk for all life (re)insurance obl	cretionary benefits ons ce obligations	C0050 0 0 0 0	0
R0310 R0320 R0330 R0340	Overall MCR calculation Linear MCR SCR MCR cap MCR floor Combined MCR Absolute floor of the MCR	C0070 4,598 16,104 7,247 4,026 4,598 3,126		
R0400	Minimum Capital Requirement	C0070 4,598		

R0400 Minimum Capital Requirement



Balance Sheet

London General Life Insurance

P.02.01.02

		Solvency II value
	Assets	C0010
R0030	Intangible assets	0
R0040	Deferred tax assets	0
R0050	Pension benefit surplus	0
R0060	Property, plant & equipment held for own use	0
R0070	Investments (other than assets held for index-linked and unit-linked contracts)	4,186
R0080	Property (other than for own use)	0
R0090	Holdings in related undertakings, including participations	0
R0100	Equities	0
R0110	Equities - listed	0
R0120	Equities - unlisted	0
R0130	Bonds	1,151
R0140	Government Bonds	1,001
R0150	Corporate Bonds	150
R0160	Structured notes	0
R0170	Collateralised securities	0
R0180	Collective Investments Undertakings	3,034
R0190	Derivatives	0
R0200	Deposits other than cash equivalents	0
R0210	Other investments	0
R0220	Assets held for index-linked and unit-linked contracts	0
R0230	Loans and mortgages	0
R0240	Loans on policies	0
R0250	Loans and mortgages to individuals	0
R0260	Other loans and mortgages	0
R0270	Reinsurance recoverables from:	-3
R0280	Non-life and health similar to non-life	0
R0290	Non-life excluding health	0
R0300	Health similar to non-life	0
R0310	Life and health similar to life, excluding health and index-linked and unit-linked	-3
R0320	Health similar to life	0
R0330	Life excluding health and index-linked and unit-linked	-3
R0340	Life index-linked and unit-linked	0
R0350	Deposits to cedants	0
	Insurance and intermediaries receivables	0
	Reinsurance receivables	0
	Receivables (trade, not insurance)	1,009
R0390	Own shares (held directly)	0
R0400	Amounts due in respect of own fund items or initial fund called up but not yet paid in	0
P0410	Cash and cash equivalents	501
R0410 R0420	Any other assets, not elsewhere shown	0
R0420	Total assets	5,692
1/0000	10(a) a335(3	5,092

	Liabilities
R0510	
R0520	Technical provisions – non-life (excluding health)
R0530	
R0540	
R0550	
R0560	
R0570	TP calculated as a whole
R0580	Best Estimate
R0590	Risk margin
R0600	Technical provisions - life (excluding index-linked and unit-linked)
R0610	Technical provisions - health (similar to life)
R0620	
R0630	Best Estimate
R0640	
R0650	Technical provisions – life (excluding health and index-linked and unit-linked)
R0660	TP calculated as a whole
R0670	Best Estimate
R0680	Risk margin
R0690	Technical provisions – index-linked and unit-linked
R0700	
R0710	Best Estimate
R0720	
	Contingent liabilities
R0750	Provisions other than technical provisions
	Pension benefit obligations
	Deposits from reinsurers
R0780	
R0790	
	Debts owed to credit institutions
R0810	Financial liabilities other than debts owed to credit institutions
R0820	
R0830	
R0840	
	Subordinated liabilities
R0860	
R0870	
R0880	,
R0900	
R1000	Excess of assets over liabilities

Solvency II value
C0010
0
0
0
0
0
0
0
0
0
360
0
0
0
0
360
0
344
16
0
0
0
0
0
0
0
0
0
0
0
446
38
154
0
0
0
0
997
4,695



Premium, Claims and expenses by line of business - Table 2

London General Life Insurance

		Line of Business for	pr: life insurance	
		Health insurance	Other life insurance	Total
		C0210	C0240	C0300
D1440	Premiums written			
R1410	Gross	0	0	0
R1420	Reinsurers' share	0	0	0
R1500	Net Premiums earned	0	0	0
R1510		0	0	0
R1510	Reinsurers' share	0	0	0
R1600	Net	0	0	0
ICT000	Claims incurred	U	U	J
R1610	Gross	0	-19	-19
R1620	Reinsurers' share	0	-9	-9
R1700	Net	0	-10	-10
	Changes in other technical provisions			
R1710	Gross	0	-16	-16
R1720	Reinsurers' share	0	0	0
R1800	Net	0	-16	-16
R1900	Expenses incurred	0	164	164
R2500	Other expenses			0
R2600	Total expenses			164

P.05.01.02.02



Life and Health SLT Technical Provisions

P.12.01.02

												·
		Other life insurance	e 	Annuities stemming from non-life insurance		Total (Life other than	Health i	nsurance (direct b	usiness)	Annuities stemming from	Health	Total (Health
		Contracts without options and guarantees	Contracts with options or guarantees	contracts and relating to insurance obligation other than health insurance obligations	Accepted reinsurance	health insurance, including Unit- Linked)		Contracts without options and guarantees	Contracts with options or guarantees	non-life insurance contracts and relating to health	reinsurance (reinsurance accepted)	similar to life insurance)
	C0060	C0070	C0080	C0090	C0100	C0150	C0160	C0170	C0180	C0190	C0200	C0210
R0010 Technical provisions calculated as a whole	0		1	0	0	0	U			0	0	0
Total Recoverables from reinsurance/SPV and Finite Re after theR0020adjustment for expected losses due to counterparty default associated to TP as	0			0	0	0	0			0	0	0
a whole Technical provisions calculated as a sum of BE and RM	-											
Best Estimate												
R0030 Gross Best Estimate		344	0	0	0	344		0	0	0	0	0
R0080 Total Recoverables from reinsurance/SPV and Finite Re after the adjustment for expected losses due to counterparty default		-3	0	0	0	-3		0	0	0	0	0
R0090 Best estimate minus recoverables from reinsurance/SPV and Finite Re - total		347	0	0	0	347		0	0	0	0	0
R0100 Risk Margin	16		-	0	0	16				0	0	0
Amount of the transitional on Technical Provisions												
R0110 Technical Provisions calculated as a whole	0	0	0	0	0	0	0	0	0	0	0	0
R0120 Best estimate R0130 Risk margin	0	0	0		0	0	0	U	0	0	0	0
R0200 Technical provisions - total	360			0	0	360	0			0	0	0

London General Life Insurance



London General Life Insurance

	Own Funds	P.23.01.01				
			Tier 1 -			
		Total	unrestricted	Tier 1 - restricted	Tier 2	Tier 3
		C0010	C0020	C0030	C0040	C0050
0.0010	Basic own funds before deduction for participations in other financial sector as foreseen in article 68 of Delegated	4.050	4.050			
	Ordinary share capital (gross of own shares) Share premium account related to ordinary share capital	4,050 0	4,050	/ Þ	0	
	Share premium account refaces to ordinary share capital Jinitial funds, members' contributions or the equivalent basic own - fund item for mutual and mutual-type undertakings		· · · · ·		•	
R0040	militar failus, members contributions of the equivalent basic own - fund item for mutual and mutual-type undertakings	0	0		0	
R0050	Subordinated mutual member accounts	0		0	0	0
R0070		0	0			
R0090	Preference shares	0		0	0	0
R0110	Share premium account related to preference shares	0		0	0	0
	Reconciliation reserve	645	645			
	Subordinated liabilities	0		0	0	0
	An amount equal to the value of net deferred tax assets	0	-		-	0
R0180	Other own fund items approved by the supervisory authority as basic own funds not specified above	0	0	0	0	0
	Own funds from the financial statements that should not be represented by the reconciliation reserve and do not meet					
	the criteria to be classified as Solvency II own funds Own funds from the financial statements that should not be represented by the reconciliation reserve and do not meet the criteria	·				
R0220	Own runs from the mancar statements that should not be represented by the reconciliation reserve and do not meet the criteria to be classified as Solvency II own funds	0				
				1		
R0230	Deductions for participations in financial and credit institutions	0	0	0	0	0
	Total basic own funds after deductions	4.695	4.695	0	0	0
	Ancillary own funds					
R0300	Unpaid and uncalled ordinary share capital callable on demand	0			0	
R0310	Unpaid and uncalled initial funds, members' contributions or the equivalent basic own fund item for mutual and mutual - type	0			0	
RUSIU	undertakings, callable on demand			ļ		
	Unpaid and uncalled preference shares callable on demand	0			0	0
	A legally binding commitment to subscribe and pay for subordinated liabilities on demand	0			0	0
	Letters of credit and quarantees under Article 96(2) of the Directive 2009/138/EC	0			0	
	Letters of credit and guarantees other than under Article 96(2) of the Directive 2009/138/EC				0	0
	Supplementary members calls under first subparagraph of Article 96(3) of the Directive 2009/138/EC Supplementary members calls - other than under first subparagraph of Article 96(3) of the Directive 2009/138/EC	0			0	0
	Supprementary members cars - other than under mist subparagraph of Article 50(5) of the Directive 2005/156/EC	0			0	0
	Total ancillary own funds	0		1	0	0
110-00	Available and eligible own funds					
R0500	Total available own funds to meet the SCR	4,695	4.695	0	0	0
	Total available own funds to meet the MCR	4,695	4,695	0	0	
	Total eligible own funds to meet the SCR	4,695	4,695	0	0	0
	Total eligible own funds to meet the MCR	4,695	4,695	0	0	
R0580	SCR	391				
R0600	MCR	3,126				
R0620		12.0090				
R0640	Ratio of Eligible own funds to MCR	1.5018				
	Reconciliation reserve	C0060				
R0700	Excess of assets over liabilities	4,695				
	Own shares (held directly and indirectly)	0				
	Foreseeable dividends, distributions and charges	0				
	Other basic own fund items	4,050				
	Adjustment for restricted own fund items in respect of matching adjustment portfolios and ring fenced funds	0				
R0760		645				
	Expected profits					
R0770	Expected profits included in future premiums (EPIFP) - Life business	0				
0.000		-				

0

- R0780 Expected profits included in future premiums (EPIFP) the obsisess R0790 Total Expected profits included in future premiums (EPIFP) Non- life business



London General Life Insurance

		Gross solvency capital requirement	USP	Simplifications
		C0110	C0090	C0120
Market risk	R0010	289		
Counterparty default risk	R0020	175		
Life underwriting risk	R0030	44		
Health underwriting risk	R0040	0		
Non-life underwriting risk	R0050	0		
Diversification	R0060	-119		
Intangible asset risk	R0070	0		
Basic Solvency Capital Requirement	R0100	389		
Calculation of Solvency Capital Requirement				
Operational risk	R0130	2		
Loss-absorbing capacity of technical provisions	R0140	0		
Loss-absorbing capacity of deferred taxes	R0150	0		
Capital requirement for business operated in accordance with Art. 4 of Directive 2003/41/EC	R0160	0		
Solvency capital requirement excluding capital add-on	R0200	391		
Capital add-on already set	R0210	0		
Solvency capital requirement	R0220	391		
Other information on SCR				
Capital requirement for duration-based equity risk sub-module	R0400	0		
Total amount of Notional Solvency Capital Requirement for remaining part	R0410	0		
Total amount of Notional Solvency Capital Requirements for ring fenced funds	R0420	0		
Total amount of Notional Solvency Capital Requirement for matching adjustment nortfolios	R0430	0		
Diversification effects due to RFF nSCR aggregation for article 304	R0440	0		
		Yes/No		
Approach to tax rate		C0109		
		3 - Not applicable as LAC DT		
Approach based on average tax rate	R0590	is not used (in this case		
······································		R0600 to R0690 are not		
		applicable)		
Calculation of loss absorbing capacity of deferred taxes		LAC DT		
		C0130		

 R0600
 DTA

 R0610
 DTA carry forward

 R0620
 DTA due to deductible temporary differences

 R0630
 DTL

 R0640
 LAC DT

 R0650
 LAC DT justified by reversion of deferred tax liabilities

 R0660
 LAC DT justified by reference to probable future taxable economic profit

 R0660
 LAC DT justified by carry back, current year

 R0680
 LAC DT justified by carry back, future years

 R0690
 Maximum LAC DT

	LAC DT C0130
R0600	
R0610	
R0620	
R0630	
R0640	0
R0650	0
R0660	0
R0670	0
R0680	0
R0690	0

	- Minimum Capital Requirement - Only life or only	non-life insurance or reinsurance activity		P.28.01.01
	Linear formula component for non-life insurance and reinsurance obligations	00010		
.0010	MCRNL Result	C0010 0		
			Net (of reinsurance/SPV) best estimate and TP calculated as a whole	Net (of reinsurance) written premiums in the last 12 months
			C0020	C0030
0020	Medical expenses insurance and proportional re		0	0
0030	Income protection insurance and proportional		0	0
0040			0	0
R0050 R0060	<i>i i i i</i>		0	0
0060			0	0
	Fire and other damage to property insurance a		0	0
20090	e		0	0
0100			0	0
R0110			0	0
0120	Assistance and proportional reinsurance		0	0
20130		ortional reinsurance	0	0
0140			0	0
20150			0	0
20160	Non-proportional marine, aviation and transport	rt reinsurance	0	0
20170	Non-proportional property reinsurance		0	0
	Linear formula component for life			
	insurance and reinsurance obligations	C0040		
20200	MCRL Result	8		
			Net (of reinsurance/SPV)	Net (of reinsurance/SPV) total
			best estimate and TP	capital at risk
			calculated as a whole	
				C0060
			C0050	00000
	Obligations with profit participation - guarantee		0	0000
20220	Obligations with profit participation - future dis	cretionary benefits	0 0	
R0220 R0230	Obligations with profit participation - future dis Index-linked and unit-linked insurance obligat	cretionary benefits ions	0 0 0	
R0220 R0230 R0240	Obligations with profit participation - future dis Index-linked and unit-linked insurance obligat Other life (re)insurance and health (re)insurance	cretionary benefits ions ce obligations	0 0	
20220 20230 20240	Obligations with profit participation - future dis Index-linked and unit-linked insurance obligat	cretionary benefits ions ce obligations	0 0 0	942
0220 0230 0240	Obligations with profit participation - future dis Index-linked and unit-linked insurance obligat Other life (re)insurance and health (re)insurance	cretionary benefits ions ce obligations	0 0 0	
.0220 .0230 .0240 .0250	Obligations with profit participation - future dis Index-linked and unit-linked insurance obligat Other life (re)insurance and health (re)insurance Total capital at risk for all life (re)insurance obl Overall MCR calculation Linear MCR	cretionary benefits ions ce obligations igations C0070 8	0 0 0	
0220 0230 0240 0250	Obligations with profit participation - future dis Index-linked and unit-linked insurance obligat Other life (re)insurance and health (re)insuranc Total capital at risk for all life (re)insurance obl Overall MCR calculation Linear MCR SCR	cretionary benefits ions ce obligations igations C0070 8 391	0 0 0	
.0220 .0230 .0240 .0250 .0250 .0310 .0310 .0320	Obligations with profit participation - future dis Index-linked and unit-linked insurance obligat Other life (re)insurance and health (re)insurance Total capital at risk for all life (re)insurance obl Overall MCR calculation Linear MCR SCR MCR cap	cretionary benefits ions ce obligations igations C0070 8 391 176	0 0 0	
0220 0230 0240 0250 0300 0310 0320 0330	Obligations with profit participation - future dis Index-linked and unit-linked insurance obligat Other life (re)insurance and health (re)insurann Total capital at risk for all life (re)insurance obl Overall MCR calculation Linear MCR SCR MCR cap MCR floor	cretionary benefits ions ce obligations igations C0070 8 391 176 98	0 0 0	
0220 0230 0240 0250 0300 0310 0320 0330 0340	Obligations with profit participation - future dis Index-linked and unit-linked insurance obligat Other life (re)insurance and health (re)insurann Total capital at risk for all life (re)insurance obl Overall MCR calculation Linear MCR SCR MCR cap MCR floor Combined MCR	cretionary benefits ions ce obligations igations C0070 8 391 176 98 98 98	0 0 0	
 (0220) (0230) (0240) (0250) (0300) (0310) (0320) (0330) (0340) 	Obligations with profit participation - future dis Index-linked and unit-linked insurance obligat Other life (re)insurance and health (re)insurann Total capital at risk for all life (re)insurance obl Overall MCR calculation Linear MCR SCR MCR cap MCR floor	cretionary benefits ions ce obligations igations C0070 8 391 176 98	0 0 0	
0220 0230 0240 0250 0300 0310 0320 0330 0340	Obligations with profit participation - future dis Index-linked and unit-linked insurance obligat Other life (re)insurance and health (re)insurann Total capital at risk for all life (re)insurance obl Overall MCR calculation Linear MCR SCR MCR cap MCR floor Combined MCR	cretionary benefits ions ce obligations igations C0070 8 391 176 98 98 98	0 0 0	